



Learn More About Precautionary Boil Water Notices



A Precautionary Boil Water Notice (PBWN) is a public statement the City of Fort Lauderdale may issue, in consultation with the Florida Department of Health in Broward County, to inform neighbors to bring all water used for consumption to a rolling boil for at least one minute. The City may issue a PBWN for situations such as a large water main break, loss of water system pressure,

or a natural disaster. Once a PBWN is issued, it will remain in effect until it is lifted by the City.

City staff takes every precaution to minimize any impact to its neighbors, but occasionally the City has to issue a PBWN. When the City does issue and lift a PBWN, a variety of notification measures are taken to inform neighbors including, but not limited to, notifying the local media, posting information to the City's website at www.fortlauderdale.gov, posting information to [Facebook](#), [Twitter](#), and [Nextdoor](#), issuing [CodeRED](#)™ emergency notification phone calls, posting information to Comcast Channel 78, and distributing electronic news blasts and other communications to alert neighbors that a PBWN is in effect.

Businesses and non-residential sites should also take steps when a PBWN is issued, such as posting notices and disabling water fountains and ice machines. If water is provided to visitors or employees, commercially produced bottled water should be used for drinking or preparing beverages (coffee). Food service operations have additional requirements from their regulatory agency.

The City of Fort Lauderdale takes great care to assure its drinking water meets or exceeds local, state, and federal standards. We appreciate our neighbors' cooperation and understanding when a PBWN is issued to protect public health.

For more information, please contact the City's 24-hour Customer Service Center at www.fortlauderdale.gov/lauderserv or (954) 828-8000, or the Florida Department of Health in Broward County at (954) 467-4700, ext. 4231 for more information.