



## REUNITED

### Boombie's Mammoth Move

We always appreciate hearing the concerns of pet owners and how we might best address each pet's individual needs. Boombie had a long trip in front of her, and we couldn't have been more excited for her and for her family when they were finally reunited! We imagine those really wonderful moments as being chock full of joy, relief and oodles of cuddles! Here is what Boombie's family told us . . .

"We had already relocated internationally four times, and each time has been fraught with anxiety and worry as to how our fur baby, 'Boombie' would fare at the hands of strangers in charge of her relocation.

Coupled with the stress of an international relocation was the challenge of charting our journey from remote Queensland, Australia to Salt Lake City, Utah, which for Boombie required a three-hour long distance drive to the nearest country airport, three connecting flights (including a long haul fourteen-hour flight), plus four nights boarding at separate locations. This was a mammoth undertaking for all concerned and **WorldCare Pet Transport** consultant, Samantha handled it all with such ease, grace and professionalism.

Samantha quickly eased our concerns, keeping us informed every step of the way. We (as well as our family and friends) absolutely loved receiving postcards from our fur baby while she was in transit. Seeing her looking so healthy and comfortable in foreign surroundings made us feel a lot better about the process.

Relocating is tough on us humans and even tougher on our beloved pets. Samantha is to be congratulated and recognized for providing such exemplary, friendly and professional service from the moment of our initial conversation to Boombie's final destination. I loved engaging with Samantha so much that we've established a 'cat mom' friendship and look forward to remaining in touch.

Thank you again **WorldCare Pet Transport**. We're looking forward to 'pulling up stumps' for a while (after many nomadic years), but if and when the time arises for us to move again, we won't hesitate to contact you. We've also recommended WCPT to all of our family and friends.

Once again, we thank you from the bottom of our three hearts!" **A.L.**

#### A Note from Samantha:

One of my biggest recommendations when preparing for a pet's move is travel carrier acclimation. Many cats and dogs are wary of foreign items and do not like to be kept in an enclosed space, so turning a travel carrier into a "first class" doggie or kitty bed is a great tool to prepare. This pet parent mentioned that Boombie slept on TOP of her carrier during the acclimation process . . . it was clear that Boombie knew this was HER carrier and was therefore better prepared for her upcoming trip! Assisting Boombie's parents with her move from Sydney, Australia to Salt Lake City, Utah was such a rewarding experience. As a fellow cat-mom, we established a friendship as I guided them through the steps to prepare for their furry friend's special move. Any feelings of worry or concern were molded into excitement and a true "furrst class" experience!