

MASSACHUSETTS PCA NEW HIRE ORIENTATION PROGRAM

CONSUMER FORUM



The PCA Quality Workforce Council in collaboration with the 1199 SEIU United Health Care Workers Union is developing a standard **PCA New Hire Orientation**.

This program, intended for all newly hired PCAs, will insure that they receive the same basic information about their rights and responsibilities and about your role as their employer

Your role as the employer and supervisor is not affected by this orientation. During a PCA New Hire Orientation, the PCA is **not** trained on how to assist you; this is your responsibility.

CONSUMER FORUM

In response to a recent notice sent to all Massachusetts Consumers, Personal Care Management Agencies across the state have agreed to host consumer forums.

These forums are being offered to provide detailed information about the history and ongoing development of the PCA New Hire Orientation Program as well as offering you an opportunity to ask questions.

We want to hear from you. Please plan to join us at:

CORD

February 25th

1pm – 3pm

106 Bassett Ln

Hyannis, MA

1 (508) 775-8300 (v/tty)

Please contact us by 2/17 if you require reasonable accommodations

CORD is a scent free facility. Please refrain from wearing fragranced products.