



Center for Human Development

CONFLICT RESOLUTION PROGRAMS

Community Mediation 30-Hour Training

This 30-hour training follows the California Dispute Resolution Program Act-approved curriculum. Participants will learn the structure, design, and practice of dispute resolution and its use as a problem solving technique. Trainees will gain skills in problem identification and conflict management, plus strategies for achieving agreement/ settlement. Topics include: neutrality, bias, empathy, and ethics for mediators. The course will focus on such cases as landlord/tenant, customer/merchant, neighbors, family, workplace, relationship conflict, real estate, and other community disputes. Trainees will practice acquired skills through role plays and specially-designed exercises. Participants will receive a Certificate of Completion.

Participants will have the opportunity to practice phases of mediation through specially-designed exercises and role plays. This is an excellent opportunity for attorneys, educators, social workers and community members to learn and practice and use techniques for using alternatives to settling disputes.

“During the training, I felt actively involved in the exercises & role play and I was ready to sign up for CRP’s Community mediation program.”

“Trainers were excellent; they shared their extensive years of experience freely.”

“Our group mediated a case like the one I litigated—this was a much better outcome.”

Successful completion of this training is the first step to joining our volunteer mediator panels and mediating community disputes

Dates:	May 1 Thursday 6:00 p.m. – 9:00 p.m.	May 8 Thursday 6:00 p.m. – 9:00 p.m.
	May 3 Saturday 9:00 a.m. – 4:30 p.m.	May 10 Saturday 9:00 a.m. – 4:30 p.m.
	May 4 Sunday 9:00 a.m. – 4:30 p.m.	May 11 Sunday 9:00 a.m. – 4:30 p.m.

Location: CHD Office, 901 Sunvalley Blvd. Ste. 220, Concord, CA 94520 (near Sunvalley Mall)

Fee: \$395 Payment schedule available. BBS credits available (\$40); MCLE credits pending



Space is limited, please sign up now to reserve your place.

TO REGISTER: Complete this form and submit with a non-refundable \$50 deposit check, payable to “Center for Human Development,” which will be credited towards your training fee. ***Balance due at first meeting.*** If the training is cancelled, your deposit will be returned. Go to our website to pay by PayPal. www.chd-prevention.org

Please enroll me in the Community Mediation Training. \$50 deposit enclosed. ADRNC members receive discount

First and Last Name

Primary Phone Number

Street Address (include apt. number)

Cell Phone Number

City

Zip

e-mail address

Mail registration & payment to:
Center for Human Development
Conflict Resolution Programs
901 Sunvalley Blvd., Suite 220
Concord, CA 94520

Questions should be directed to:

Case Coordinator
(925) 687-8844 x 301
lark@chd-prevention.org