



DIALCOM COMMUNICATIONS LIMITED

HELP!! MY WALKIE GOT WET AND IT DOESN'T WORK!

These are words that no Camp Director wants to hear. Walkies and water don't mix. But it is inevitable that this is going to happen and here is a quick guide to help you when it does.

First and foremost, turn the unit off immediately and TAKE THE BATTERY OUT. This will minimize damage.

You now must attempt to dry the Radio out. First, remove excess water by towelling off the outside of the unit. If you have it, put the radio in a bag of rice with the front of the Radio facing down (this allows water to escape through the speaker grill) and make sure that the entire Radio is surround by the rice. Leave it for at least 24 hours. If there is no rice, place the Radio in direct sunlight, again, with the front of the Radio facing down. If no sunlight is available, use a lamp or other source of direct heat on the Radio. The heat should be directly focussed on the Radio and the Radio should feel slightly warm after about 30 minutes. Just following the steps listed here might save you some money.

You should then contact your service provider, tell them what happened, and return the Radio to them to see if it can be saved.

You have no doubt heard of so called "Waterproof" Radios. This term is misleading. Electronic equipment has "IP" (Ingress Protection) ratings, e.g. IP54 and IP57. The first number "5" is for protection of dust entering the Radio. The second number represents the protection of water entering the Radio. A "4" indicates minimum protection (a splash) and a "7" indicates that a Radio can be submerged to a depth of 1 meter for 30 minutes before water will enter it. The deeper the unit is submerged, the lesser the protection as the water pressure increases on the unit.

In our 39 years of service at Dialcom, we have seen a lot of wet Radios and we have around a 60% success rate of saving units.

Dialcom Communications Limited is a Member of the OCA and Bruce Phillips has been the owner since its inception in 1974. Call or email him in if you would like more information.

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