

# 2014 Maryland *Lean*Government Conference

Wednesday & Thursday, 22-23 October, 8:30 am to 4:00 pm  
North Baltimore Plaza Hotel, Timonium, MD  
Part of the **2014 Mid-Atlantic Lean Conference**



The Maryland World Class Consortia's fourth annual **Maryland Lean Government Conference** will be part of the two-day **2014 Mid-Atlantic Lean Conference**.

Don't miss this opportunity to learn proven techniques to:

- Improve outcomes for citizens
- Achieve better cost, quality and schedule performance
- Create more rewarding, stable, manageable processes for employees and managers

### **Presentations *by* government *for* government:**

- Case study examples presented by the government leaders and employees who made them happen
- Answers on how to get started, resources, and next steps
- The inspiration and information to improve government at all levels across Maryland!

### **What is "Lean Government"?**

**Lean:** A set of principles and practices, used for decades, that engages all employees to create a culture of daily, systematic process improvement.

**Lean Government:** Lean methods applied in government to improve processes and create better outcomes for employees, citizens, and business. Visit our registration page for more Lean Government information and case studies.



Presentations by:

- Mary Jo Caldwell, Dir. of Improvement, State of Minnesota
- Shannon Flumerfelt, Michigan State Dept. of Human Services
- Scott Rutherford, US Navy Norfolk Naval Shipyard
- Andrew Kleine & Amy Costanzo, Baltimore Dept. of Finance
- Steve Wall, Dir. Of Continuous Improvement, State of Ohio
- Renea Chandler, Improvement Mgr, Jacksonville Sheriff's Ofc
- Emily Passino, Tennessee Dept. of Finance & Administration
- Andrea Ross, Virginia Department of Corrections

More information at [www.mwcmc.org/LeanGovernment](http://www.mwcmc.org/LeanGovernment).

### **Quotes From Our Earlier Lean Government Conferences:**

- "Very practical advice. A great event and great resources."
- "I learned things I can use in my department and my life."
- "I just wish my boss was here!"

**Price:** \$349 one-day pass, \$449 both days  
Price includes breakfast and lunch

**Register:** <http://www.mwcmc.org/LeanGovernment>

**Location:** North Baltimore Plaza Hotel  
2004 Greenspring Drive, Timonium, MD

**Info:** Jeff Fuchs, Executive Director  
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