

Dixon Valve & Coupling Co,

Dixon Valve and Coupling Company is a leading innovator in the hose and coupling industry. DVCC has 22 Divisions throughout the world and 18 distribution branches, with Corporate Headquarters located in Chestertown, MD. DVCC employs over 1,250 people worldwide. The Dixon Boss Division is co-located with the corporate HQ in Chestertown, MD.

Dixon has a long history of Continuous Improvement efforts with some of the first formal projects starting in the late 80s. It began its Lean Transformation 10 years ago. That transformation continues today as Dixon strives to learn new tools and sharpen old ones. Dixon's involvement with the AME has provided a renewed vigor to our efforts and promises to help Dixon fulfill its company mission of "Working together to delight our customers and generate profit".

Who Should Attend

- This event has broad application to people in any company, and in any role - operations and support personnel, hourly associates to the CEO – all can benefit from attending this event.
- Anyone who has struggled with developing a culture of continuous improvement, and making CI a daily habit
- Anyone who has struggled with sustaining CI beyond project and event based improvement

Workshop Description

After a brief company introduction there will be a hands-on workshop on 'Toyota Kata' based on the book by Mike Rother. Kata means 'routine'. The book defines two distinct but interrelated routines. First is the Improvement Kata (IK) that is about creating a pattern of habits that develop a mastery of continuous improvement. The second is the Coaching Kata (CK) that defines a technique that any leader can use to guide team members through the Improvement Kata. Together they operationalize daily improvement in a simple, easy to follow methodology that any leader can put into immediate practice.

The workshop will use a "learn-do" approach. Attendees will apply what they learn to several processes on the shop floor, working closely with host company members. Rapid experiments will be performed providing real life experience in the Improvement Kata. Attendees will also practice the Coaching Kata throughout the workshop. Don't just read the book, but come experience how it really works!

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Participant Benefits

- Learn how to manage differently and more effectively
- Learn how to practice the Improvement Kata Routine by applying to actual processes
- · Learn how to perform Coaching Kata
- Understand how Toyota Kata fits in with other approaches to continuous improvement



Toyota Kata 2-day Shop Floor Workshop

April 1-2, 2014 | Chestertown, MD



COURSE AGENDA

1-2 April 2014

April 1:

8:00 a.m. Registration

8:30 a.m. Introductions, Company Background

9:00 a.m. Identify teams, processes

Introduction to concepts:

- Target Condition Thinking

- Improvement Kata

- Coaching Kata

- Storyboards

12:00 noon Lunch

Application of IK 12:30 p.m.

- Initiate storyboards

- Perform first experiments

4:30 p.m. **Adjourn**

April 2:

Application of IK (continued) 8:00 a.m.

Practice Coaching Kata

12:00 noon Lunch

Continued application 12:30 p.m.

2:00 p.m. Report outs

Implementation Strategies

4:30 p.m. **Adjourn**

Location

Dixon Valve and Coupling Company 800 High Street Chestertown, MD 21620 (P) 410-778-2000

Local Hotels

Comfort Suites 160 Scheeler Road Chestertown MD, 21620 410-810-0555

Holiday Inn Express 150 Scheeler Road Chestertown MD, 21620 410-778-0778

REGISTRATION

Dixon Valve - Toyota Kata April 1-2, 2014

Name
Membership ID#
Title
Company
Address
City/State/Zip
Phone
E Mail

Mail Form and Payment to:

3701 Algonquin Road, Suite 225

Rolling Meadows, IL 60008-3127

Fax to: 224.232.5981 Register Online: www.ame.org

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AME Member \$595.00 **Non-Member** \$795.00

Payment (please check one)

Check Enclosed Purchase Order









Expiration Date: Security Code: Signature:

Purchase Order Number:_

AME Payment Policy – Payment or purchase order must be received by the AME office five days prior to the event start date. If no payment or PO number is received, you will be asked to pay with a credit card or check at the event before

Cancellation Policy – Enrollment fee less a \$100 non-refundable registration charge will be refunded up to one week before the event. Substitutions may be made any time prior to the stat of the workshop. This event may be cancelled by AME for any reason. AME is not responsible for incidental costs incurred by registrants. Purchasing refundable airline tickets is recommended.