



Lin O'Neill

President

Future Consulting

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Lin O'Neill, founder and President of Futures Consulting is a consultant with in-the-trenches experience. She uses her blended background (operations and H.R.) to guide the transformation of individuals, teams, and organizations desiring enhancement or in conflict into profitable, high performers who achieve or exceed their goals.

As a former Vice President of Inflight Service and Corporate Officer for Continental Airlines, she managed several thousand employees and was responsible for inflight service quality.

Today, through Futures Consulting, O'Neill helps her clients solve the stickiest people problems, both in the corporate and non-profit sectors. She knows how to empower employees while driving results, encouraging creativity, resolving conflicts, and reaching closure. Whether on site with a client or delivering a keynote address, she brings extensive experience in culture change, turnarounds, business process definition, and multi-level cross-functional team building to her engagements.

O'Neill holds a BS in Sociology and an MBA. Some of her most outstanding accomplishments include:

- Insuring work continuation during a strike, which threatened the viability of a major transportation company
- The design/implementation of a team-based training program resulting in a 43 percent decrease in the division operating costs of a national agricultural firm
- Conducting a weekly talk show on a Los Angeles FM radio station for more than two years
- Teaching at several colleges in California and Oklahoma

Currently an Instructor for:

- SBA's e200/Emerging Leaders program
- GDHCC's Entrepreneurial Executive program
- T.W.U.'s EMBA Program

Board Member for:

- CEO Netweavers (Local and National)
- Texas Culture Change Coalition
- S.M.U.'s Associate Board

Past Board Member for:

- Alliance of Technology and Women (DFW ATW)
- Rae's Hope
- Alliance on Aging

Founder of:

- ENTREPRENEURS!
- Sakred Cow Enterprises

In addition to the world of work, a cause dear to O'Neill's heart is assisting senior citizens to age with grace, health, and dignity. To that end, she is licensed as an RCFE (Residential Care Facility for the Elderly) Administrator and certified as an RCFE/SNF (Skilled Nursing Facility) Activity Director.