

**Meet the Staff: Jessica Beach, Front Office Supervisor**  
**Interviewed by Angela Beard**

Many of you have probably had the chance to meet Jessica Beach, one of CRG's many friendly faces at the check-in window, check-out window, or even over the phone. Jessica has been a part of the CRG team since September 2012. Over the past few months she has been transitioning into her new role as Front Office Supervisor. After building a close working relationship with Jessica, I was thrilled when given the opportunity to interview her and get to know more about her hobbies and interests outside of the workday.

*Tell us a little bit about yourself.*

I grew up in a small town in northern Indiana and have lived in Indianapolis for 5.5 years. I graduated from IUPUI in May 2012 with a Bachelor's in Health Services Management. I've always wanted to work in healthcare, and preferred the business side rather than the clinical side. I have a passion to work with the elderly and would like to either obtain my Master's in Health Administration or go into an Administrator in Training program in the future.

*What is your current role at CRG? Explain what your typical day looks like.*

I am the Front Office Supervisor at CRG. Usually my day consists of daily front office tasks whether that be answering phones, scheduling appointments, or entering paperwork. I also oversee the front office and answer any questions or concerns. Recently I became in charge of ordering office/kitchen supplies as well.

Along with the role of Front Office Supervisor, I am also a part of the Marketing Team. Once a week I make a marketing run to different doctor's offices and schools to distribute the latest marketing materials for CRG. I also answer any questions about CRG and what we do here.

*What is your favorite thing about working at CRG?*

My favorite thing about CRG are my coworkers. I have never met a group of people as helpful, considerate, friendly, and as nice as those that I work with. I love being able to come into work and enjoy not only what I do, but the people I get to see every day.

*What have you learned that you didn't know before starting at CRG?*

Before working at CRG, I had very little knowledge of behavioral health. I knew some information about ADHD and learning disabilities, but I have learned so much more information from working here. I have also learned more about how a healthcare facility is run. I knew quite a bit from school, but getting hands on experience is much different than reading about it in a book or hearing it from a professor.

*Do you have any hobbies? What do you like to do in your spare time?*

When not working, I love spending time with my family and my pets. I have a 2 year old Cocker Spaniel, Quincy and a 12 year old cat, Maxie. I have 3 amazing nephews, Skyler, Jaxson, and Ian and 2 beautiful nieces, Alexis and Brookelynn. I also love traveling, camping, visiting amusement parks (I'm a bit of a thrill seeker), and going to movies. Between spending time with family, taking care of my dog, and traveling, most of my spare time is filled. When I do get a chance, though, I love to read and scrapbook.