

“Spring” into Professional Development Training with PDLM!

OHRM Office of Professional Development and Learning Management (PDLM) starts its 2014 training season with a series of special learning opportunities for CUNY staff. These courses have been selected to help CUNY employees in various job groups achieve expert knowledge in their professional development and increase their proficiency of office technology.

This spring's professional development courses will include several new and exciting selections from the courses offered by the DCAS Citywide Training Center. The CUNY community will gain enormous skills and knowledge from these innovative courses, which include the *Benefits of Positive Feedback*, *Creating and Delivering Powerful Presentations*, *Managerial Decision Making: Using All of Your Thinking Resources*, and *Getting Results When You're Not in Charge*.

The *Lean Six Sigma: An Introduction to Quality and Productivity Improvement* workshop has become CUNY's new crowd-pleaser, generating an overwhelming request for the next level. So guess what? *Lean Six Sigma Level Green* is coming this spring.

The PDLM Winter/Spring Schedule of Courses runs from February through June 2014 and descriptions of these courses are provided in the Winter/Spring 2014 PDLM Course Catalog. Descriptions for DCAS Citywide Training Center courses are provided in the DCAS Spring Catalog. Visit the PDLM website at www.cuny.edu/pdlm to browse both catalogs and for information on all the professional development opportunities available from OHRM/PDLM. Spread the word and encourage your employees to **Come Learn With Us!**

