

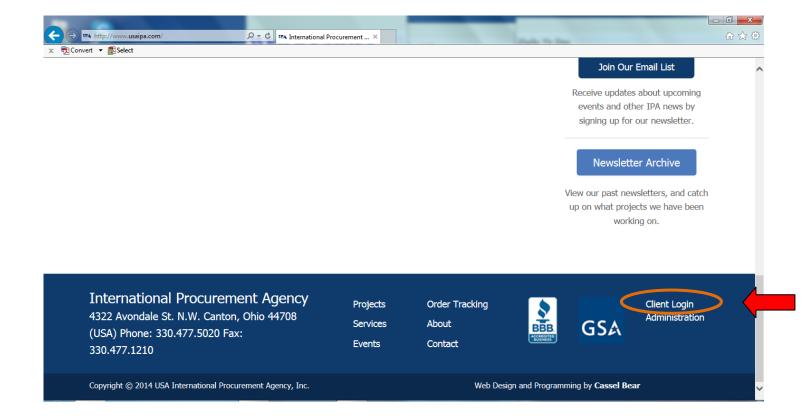
Reliable Supply Chains

Order Management System (OMS) Overview

Please visit our website: www.usaipa.com

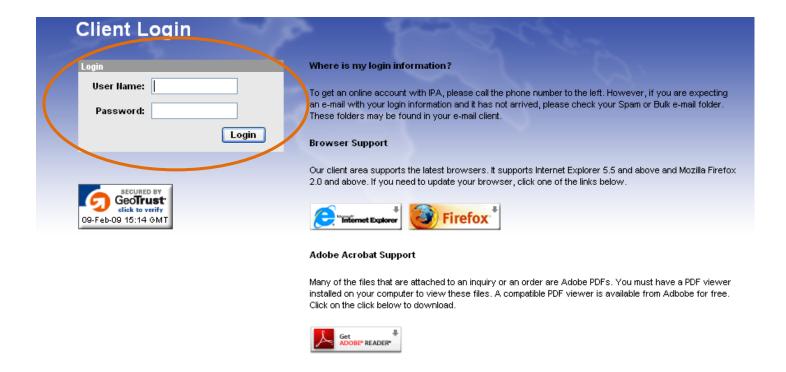
For any questions or additional instructions, please contact <u>IPA@usaipa.com</u>.

Scroll down to the end of the page and press **Client Login** located at the bottom right hand corner. Please feel free to click on any buttons – you cannot damage this system.





Client Login - This page allows users to login and access their individual field office data. The field office is given a unique User Name and Password which will be provided by IPA. This page also provides browser information and free downloads.





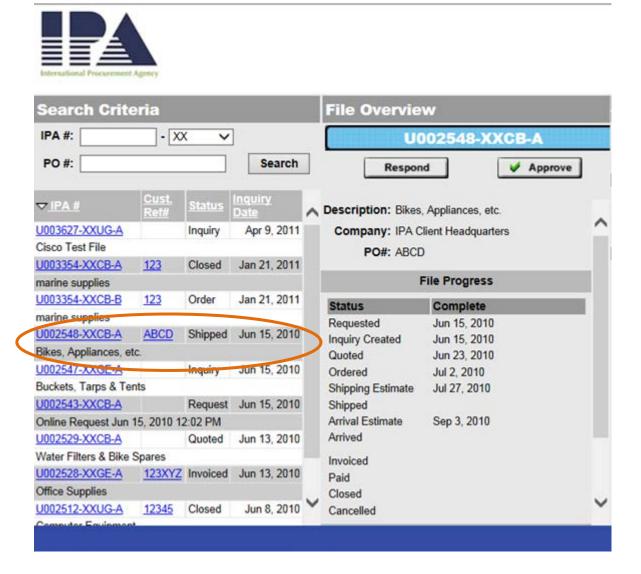
Search Criteria - This page allows users to search by Client P.O. No. or IPA reference number. Press **search** to access the entire list of past / current inquiries and orders. Input Client P.O. Number and press **search** – this will bring up that specific record only.





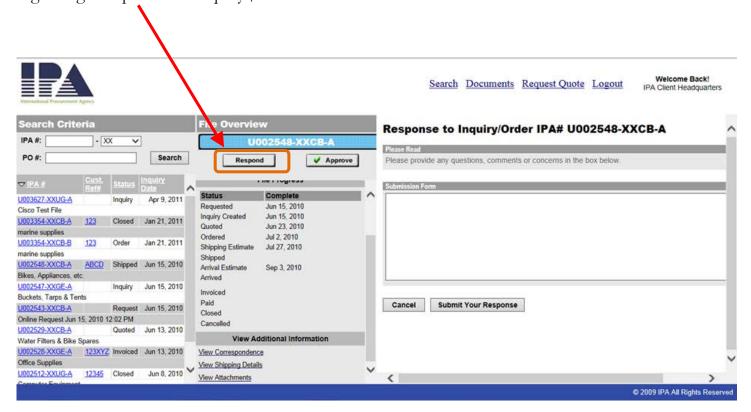


The Client P.O. / IPA reference is listed by date of inquiry. Click on file of choice and the details for that particular inquiry / order will appear toward the left side of the screen.





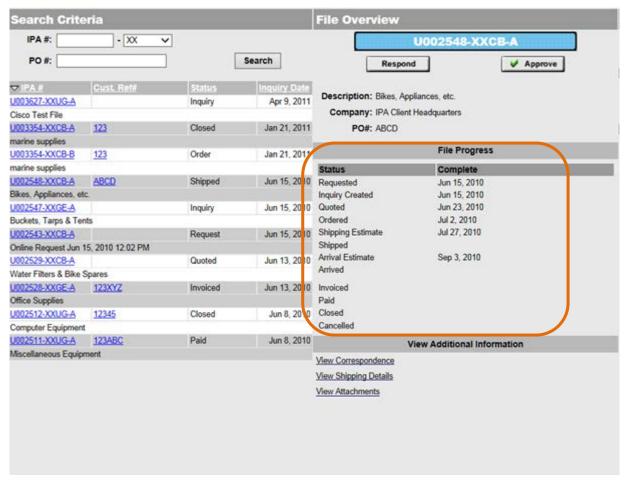
Respond – click on this button to send an e-mail directly to IPA with questions and/or comments regarding that particular inquiry / order.





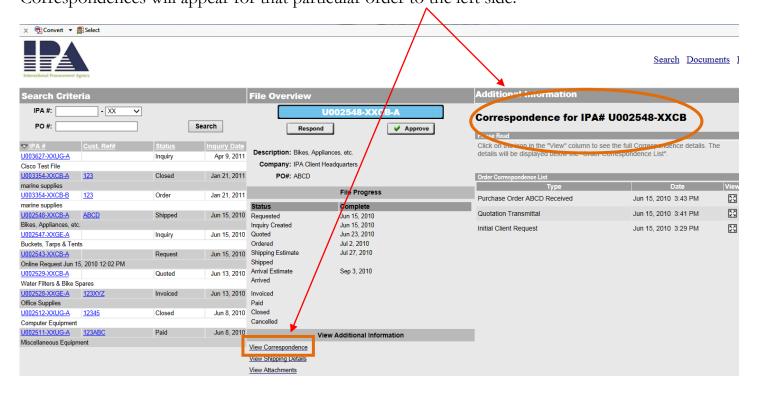
File Progress - The IPA file reference will appear with details of the file. The status of the inquiry and/order is also listed (i.e., inquiry, quoted, ordered, shipped, invoiced, paid).





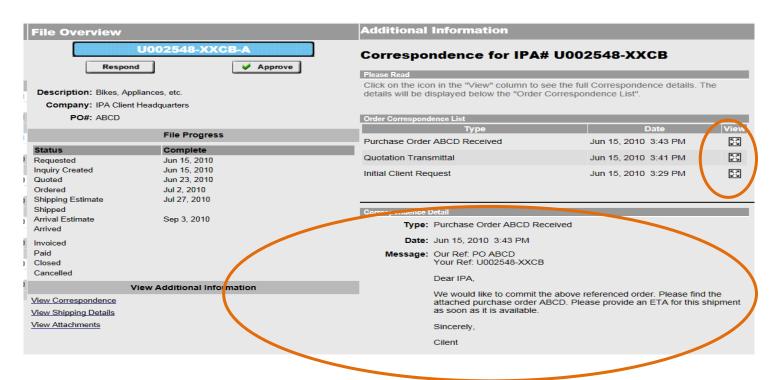


View Correspondence Details - Select "<u>View Correspondence Details</u>" hyperlink and Correspondences will appear for that particular order to the left side.



Click the View icon to see Correspondence Detail.

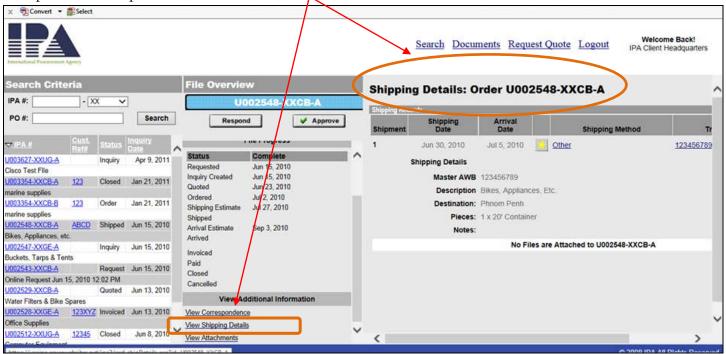
Search Documents Re



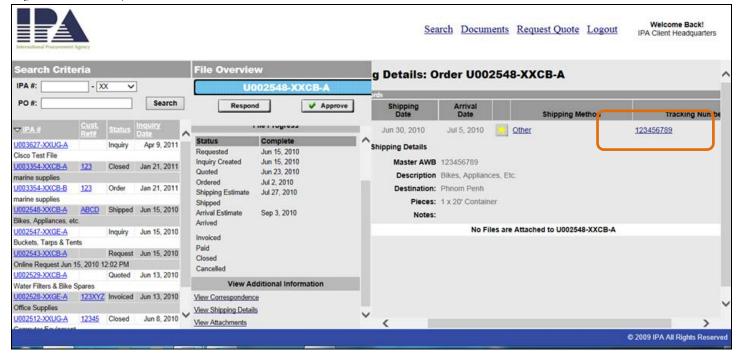


View Shipping Details - Select "View Shipping Details" hyperlink and shipping details appear for

that particular shipment to the left side.

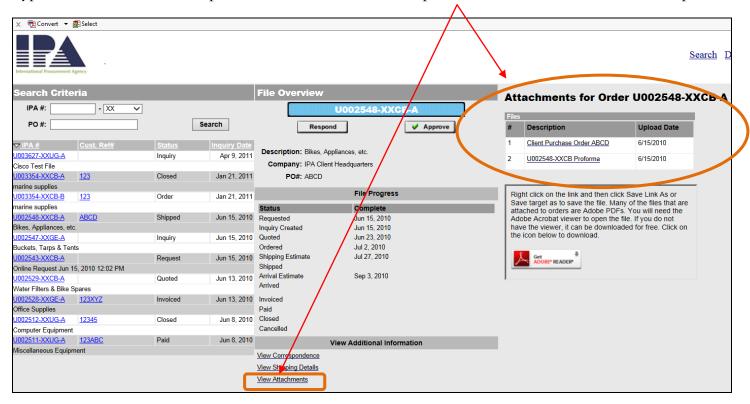


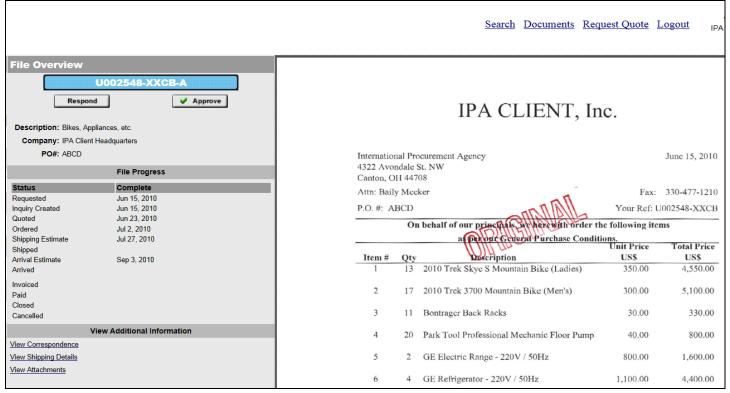
Detailed instructions are noted on this page to access tracking via shipper's websites. Click on the Tracking Number to link to the carrier's website. (UPS, FedEx, DHL, etc. – please note that the airline and steamship websites may or may not be available.)





View Attachments – Select "<u>View Attachments</u>" hyperlink and links for all documents will be displayed. Documents are in a PDF format and are available for viewing by clicking on the hyperlink document Description. All documents can be printed from the individual's desktop.







Request Quote – Select "Request Quote" hyperlink, complete "Request Form – Add Items" and then click "Continue to Submission" button. Request Form will be transmitted to International Procurement Agency, Inc. for review.

