

# Member Spotlight



## Libis R. Bueno

*CEO and Chief Technology Officer*

*Domitek ([www.domitek.net](http://www.domitek.net)) is a local company that offers a variety of services, including strategic technical planning and dependable technical support, to medium and small-sized businesses in the medical, financial, non-profit, mortgage and manufacturing industries. We help our clients achieve their business goals by designing, implementing, and supporting secure and reliable networks, servers and hosted solutions, or simple remote solutions that allow businesses to become more responsive, productive, and profitable, as well as maintain regulatory compliance.*

*Domitek prides itself in offering personal contact and individualized service. We listen; by learning about and understanding our client's business priorities, and helping them understand technology in simple, non-jargon, easy-to-understand terms, we provide the services they want and need, so that they can get back to what they do best; building their business.*

**At Workforce Central Career Center and the Central MA WIB we have developed some workshops for entrepreneurs; can you tell us how you came to start your own company?**

Education is the key to becoming an expert in your field. Before opening the doors of Domitek, I first had to receive the requisite education, training, and experience. While attending New England Technical Institute for my Computer Science Degree, I was exposed to excellent internship opportunities which landed me to my first job as a computer programmer for the Department of Human Services of RI.

After completing my degree, I continued to learn by gaining industry certifications, and by studying on my own watch. It had always been a dream of mine to own my own business, and so once I had the knowledge, experience, and skills, I was then ready to move into the planning phase, from which I opened the doors of Domitek in 2004. At that time, Workforce Central was not offering workshops for entrepreneurs, and therefore I was not able to take advantage of those resources. I'm very happy to know that these resources are now available for those with the dream of starting their own business.

**What kinds of services are available through Domitek?**

Domitek provides solutions that reflect the latest technology, so our clients can concentrate on their business goals, while staying productive and protected. Our menu of services include managed services; Office 365; consultation; setup and integration; desktop migration and support; cloud solutions

integration; disaster prevention and recovery; and virtualization solutions. We work closely with our clients to understand their needs and deliver services that are custom-planned for their specific needs.

**Domitek is an interesting name, how did you come up with it?**

I always knew that I was going to have a business, and having come to the US from the Dominican Republic when I was a young teenager, I somehow wanted to show remembrance of my roots. I thoughtfully considered what name would reflect both my own life and the nature of the business, itself, so while still in college, I came up with the name Domitek. The “Dom” in Domitek stands for two things; first, it represents the Dominican Republic, and second, it resounds my efforts and goals that everyone at Domitek dominate technology, so that it can be truly used by my clients as a tool that helps their business thrive and grow. The “IT” and the “Tek” speak for themselves, with Domitek being a technology company.

**As an employer, what is your best advice to job seekers looking to get into the IT field?**

Never lose sight of your ultimate goal. Be prepared to handle all the challenges that will come within your career. Never think that you know it all- be a good listener, and life-long learner. When you don’t know something, it’s okay to ask for help; use the resources available to you. Make sure that you learn all you can from classes and programs, while also learning on your own; once you step into to the real world, the foundation that you build from your education and experience will become clearer to you as it plays out in the real world, with real challenges, that you will find you can successfully solve.

I would encourage these job seekers, and anyone in IT, to keep current with the ever-changing technology, but more importantly to focus on one area of expertise, and to refrain from trying to learn everything at once. I have never believed in the saying of “Jack of all trades and master of none,” because in IT you need to be proficient in at least one area.

Become a volunteer in your community; this will bring a sense of satisfaction and open doors, and at the same time afford you the opportunity to use and refine your skills. Like the saying goes, *“if you don’t use it you’ll lose it.”* Good luck and put God first in everything you do....

**What would you like other Board members to know about your organization?**

While Domitek focuses on helping our clients use technology in a more user-friendly way that increases productivity and protects their data, we also provide a client-centered approach, and the latest technology available.

Domitek is big enough to handle any computer job, and small enough to still provide our clients with the individual attention they deserve. We listen first, and offer solutions second. Our technicians are seasoned, qualified, professionals with years of real world experience, who not only offer support, but also peace of mind.

We are a community oriented company and I truly care about the youth and their future. For the past two years, we have been offering a contest for 7<sup>th</sup> and 8<sup>th</sup> grade students in the Worcester



Public Schools, in which we challenge them to write an essay about 3 topics that we provide, and then select winners and award them a new laptop. This year we donated 5 laptops, next year our goal is to donate 20 laptops or tablets and to motivate other business leaders in the city to become part of this initiative.



If interested in being interviewed for the Central Connection Member Spotlight, please contact Sean McGauley at [McGauleyS@worcesterma.gov](mailto:McGauleyS@worcesterma.gov).