

Job Seeker Success Story

Entrepreneurial-minded Job Seeker Creates Success



Susan Claprood Wagner's story is an inspiring one. Susan fully utilized her Workforce Central Career Center membership and it paid off. She took nearly every workshop offered by the Career Center, including the Workforce Central based Quinsigamond Community College (QCC) College and Career Navigator Dawn Kiritisis' Navigating College, Training and Career Pathways workshop. Susan declared, "I owe the successful launching of my new mid-life career to the courses and wonderful staff, especially Dawn, at Workforce Central." Here is Susan's story, in her own words, in email correspondences to Dawn:

In June 2013, I embarked on a major career change. Unsure of my new career pathway and the ability to translate my work history skills and expertise to my targeted industry, I sought the courses offered by Workforce Central. The workshops confirmed I had chosen the perfect new career path—as a faculty member in a college or university—that would best translate and utilize my skills and expertise.

With your recommendation, I met with Jane June, Dean of Healthcare at QCC, in October, 2013 and was offered an Adjunct Faculty position for the spring of 2014, which I will teach again this coming fall. Furthermore, the creation of a LinkedIn account has provided me with contract work in college-level course development with Anna Maria College in their new Healthcare, Bachelor of Science program.

In March 2014, I met with Dean June and Kathie Manning, Dean of Education and Training, QCC, to accept a contract for project manager of the Healthcare Transformation Bi-lingual Planning and Implementation Grants. My role as project manager, for this Grant, lead to our meeting on 5-28-14. All of this contract work was made possible by Workforce Central and your endorsement to Dean Jane June, QCC. Thank you for all your support, guidance and sharing of information.

In another recent email correspondence, Susan announced that the QCC team had completed the Planning Grant and were able to include the needs assessment data (collected from technical/high school and healthcare participating partners) in the final Healthcare Transformation Implementation and Training application that was submitted on 7/31/14. She will serve as Project Manager if they are awarded this 2-year Implementation and Training grant, which would commence either December 2014 or January 2015.

Susan is currently finalizing the syllabus for two fall courses at QCC called "Introduction to Medical Terminology, AHL: 102." She is also working with Anna Maria College's Dean of the School of Fire and Health Sciences to create a new course called "Navigating and Understanding Healthcare Systems" for their B.S. program in Health and Community Services, which she will teach at Anna Maria in the spring of 2015.

Final thoughts from Susan:

Again, I do not have words to adequately thank all the facilitators of the Career Center courses and the actual subject matter presented in these courses. I would not be at this point in my new career path journey without Workforce Central Career Center.

I am so enjoying this new career path journey! I love teaching and putting my project management/development skills to work on the grants... My next step is to watch for a permanent faculty position.

To report a Jobseeker Success Story, please contact Amy at

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