

# Job Seeker Success Story

## Milford Customer “Hails Mary”

Edward Drake of Mansfield, MA was looking for work for nine months, but was having difficulty landing interviews. One day a friend told him about her success with the National Emergency Grant program (NEG) available through Workforce Central Career Center.

When he contacted the Milford office in early February of 2014, Edward was told that the NEG grant was set to expire on March 31<sup>st</sup>. He said he knew he had to act quickly to obtain funding for his Project Management certification and, with Mary Orlando’s help, he did just that.

Edward said, “I was so impressed with the level of help that I received. Within a few weeks’ time, I was awarded the grant and was accepted into the training program at Quality and Productivity Solutions, Inc. in Marlboro, MA. I am certain that the education I received helped me to eventually land a job at CVS Caremark in Woonsocket, RI, with a start date of June 30, 2014. I am also certain that it was the help that I received from Ms. Orlando that was instrumental in having me land the position.”

He went on to say, “Mary Orlando took the time to ensure that I knew the steps that I needed to do in order to apply for the NEG and also helped me with tips for my resume and for interviewing. Given the short time that there was to apply for the grant, I felt that she expedited the process for me and that was extremely appreciated. In my opinion, Ms. Orlando went above and beyond for me.”

Workforce Central not only helped Edward access certifications in Project Management, Agile Project Development, Risk Management and Six Sigma Green Belt certification, the Career Center experience and resources increased his confidence to get the job.