March 18, 2014

Now activated on your Service Desk Dashboard... Self-Generated Text Alerts. You can set up your text to go out immediately, or set up alerts in advance!

Now, in order to submit texts, you must login to your service desk account. Just select the start and ending date and time, choose the store(s) you want to include, enter the text and review the preview. Once you confirm that the text is approved click the "Submit Request" button and your text alert is set up and ready to go.

IMPORTANT: Your text will be sent exactly as you entered. Please review carefully for spelling, grammar, and avoid all caps. MSC will not be proofing.

The price is the same - $10.00 per event. Subscriber overages still apply.

Contact the webhelp desk with any questions.