

*The Outer Banks Chamber of Commerce, College of the Albemarle's  
Small Business Center and SCORE Outer Banks Chapter Are Pleased to Present*

## **Customer Service For The Business Owner**

**1 - 3:00 p.m.**

**Friday,**

**September 26, 2014**

**at the Town of Kill Devil Hills Meeting Room**

Running a successful business is all about people  
**- those you work with**  
**- those you hire**  
**- and those you cater to.**

In this 2 hour seminar, you will learn how to develop regular customers, co-workers, and employees into lifelong fans. You will also learn tools that will assist you in marketing, promoting, and sustaining your business. We will determine ways that you can take your business to the next level by increasing your customer service skills.

### ***Presenter For The Course:***

Matt Rudisill of The Leadership Academy in Hickory, N.C., is a trainer, teacher, coach, and dot connector. He helps business owners and prospective entrepreneurs get to where they want to go. He has worked with thousands of businesses over the last 15 years and has helped launch over 60 companies.



Cost to Attend This Session is \$20 for Chamber members (\$25 Non-Members) To Register For This Session, Call (252)441-8144 or send your list of attendees to [angiebd@outerbankschamber.com](mailto:angiebd@outerbankschamber.com) In addition, all attendees must register at link [www.ncsbc.net](http://www.ncsbc.net) with a valid e-mail address.

