



## Lead System OSS

Employment Type: Contract-To-Hire or Direct Hire  
Location: Las Vegas, NV  
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### MUST HAVE:

- MUST have experience with data centers and data center operations.
- Should have a professional certification- at least one that is listed in description

Candidates do not have to have a gaming license at this time, but will need to be able to get one.

### POSITION SUMMARY:

The Lead System Center Engineer for the IT Operations team will build and maintain the implementation of the most recent versions of System Center Configuration Manager, System Center Operations Manager, and Systems Center Orchestrator. The role will be responsible for insuring the IT Operations Teams successful delivery of services in support of the next generation Microsoft Server Operating Systems, and ensuring Desktop requirements are considered in the designed solution.

### POSITION RESPONSIBILITIES/DUTIES:

- Lead and mentor the staff, in the department, to best prepare the IT infrastructure for the future.
- Operational support of the SCCM/SCOM platform to support specific IT Server and Desktop requirements (e.g., provisioning, patching, monitoring, software deployment).
- Perform daily backup operations, ensuring all required file systems and system data are successfully backed up to the appropriate media, recovery tapes or disks are created, and media is recycled and sent off site as necessary.
- Perform regular file archival and purge as necessary.
- Develop security and technical design artifacts for production implementation.
- Define and assist in documenting system integration requirements for the current Manager of Managers Monitoring Solutions, including migration techniques from SCOM 2007 to 2012.
- Repair and recover from hardware or software failures. Coordinate and communicate with impacted constituencies.
- Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary.
- Upgrade and configure system software that supports Global Infrastructure applications or Asset Management applications per project or operational needs.
- Manage a team provide 24/7 on-call operations and ensure agreed to SLA's are met.
- Maintain operational, configuration, or other procedures.
- Perform periodic performance reporting to support capacity planning.
- Perform ongoing performance tuning, hardware upgrades, and resource optimization as required. Configure CPU, memory, and disk partitions as required.



- Position deals with a variety of problems and sometime has to decide which answer is best. The question/issues are typically clear and requires determination of which answer (from a few choices) is the best.
- Other work related duties as assigned.

### **SUPERVISORY RESPONSIBILITIES:**

This position has (3) direct reports (Sr. SCCM Administrator)

### **EDUCATION and/or EXPERIENCE:**

Required:

- At least four (4) years experience in a technical role in a large enterprise environment
- At least three (3) years experience managing SCCM/SCOM platforms
- At least four (4) years systems administration experience
- At least two (2) years experience working with virtual technologies, VMWare ESX, Virtual Center and Citrix
- At least four (4) years experience working with Windows 2003/2008/2012 server administration
- At least two (2) years experience working with Windows Active Directory administration
- Microsoft Certified Solutions Associate – Server 2008/2012 required

Preferred:

- Four year college degree in Information Systems/Technology, Computer Science, Computer Engineering, or a related field
- Any of the following certifications - Microsoft Certified Technology Specialist (System Center); Citrix Certifications (virtualization), Cisco Certification (Data Center Unified Computing), VMWare DV+CV (Data Center Virtualization) Certifications (VCA/VCP/VCAP/VCDX), Red Hat Certification of Expertise, or other platform and system certifications by industry recognized organizations
- Prior experience in a similar resort setting

### **CERTIFICATES, LICENSES, REGISTRATIONS:**

- Valid Nevada Gaming license will be required
- Valid Michigan Gaming license MAY be required
- Microsoft Certified Solutions Associate – Server 2008/2012 & Microsoft Certified Technology Specialist (System Center)
- Any of the following are preferred- Citrix Certifications (virtualization), Cisco Certification (Data Center Unified Computing), VMWare DV+CV (Data Center Virtualization) Certifications (VCA/VCP/VCAP/VCDX), Red Hat Certification of Expertise, or other platform and system certifications by industry recognized organizations

### **KNOWLEDGE/SKILLS/ABILITIES:**

- Superior knowledge and demonstrated technical proficiency in Microsoft Systems Center Configuration Manager (SCCM) 2012



- Superior knowledge and demonstrated technical proficiency in Microsoft Systems Center Operations Manager (SCOM) 2012
- Strong knowledge of Microsoft Windows servers and client operating Systems
- Good Operating System background on Threads, Processes and Memory Management (Heap, Stack, Virtual Memory)
- Windows Server Update Services (WSUS)
- Windows Deployment Services (WDS) / Microsoft Deployment Toolkit (MDT)
- Knowledge of SQL administration and configuration
- Competent troubleshooting skills
- Knowledge of deployment tools
- Knowledge of enterprise infrastructure applications such as Active Directory, Exchange, Private Key Infrastructure (PKI), SMTP, DNS, & load balancing
- Experience using diagnostic, monitoring and change management tools.
- Demonstrated experience with networking essentials & Network trace analysis
- Detailed knowledge of server management tools such as performance monitoring, etc.
- Strong communications skills, with the ability to interact with end-users to understand requirements and develop comprehensive and complete solutions that incorporate technology, administration and business processes.
- Ability to work on a team as well as independently with minimal supervision to achieve project milestones and deadlines.
- Good understanding of casino/hotel environment and computing operations within and how business structure is affected by changes.
- Must be knowledgeable of 24x7 operations.