

## Agency Services

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TITLE	<b>Advancing Employment Opportunities for Persons with Disabilities in a Changing Managed Care and Health Care World</b>
DESCRIPTION	New York State is undergoing a major transformation of the state system of services and supports for people with intellectual and developmental disabilities and individuals with a serious mental illness. This transformation will ensure the provision of an array of service options, consistent with the most integrated settings appropriate to the person's needs including supported employment options and a greater emphasis on increasing the number of individuals in competitive employment settings. A major priority of the New York State Office for People with Developmental Disabilities and the New York State Office of Mental Health is to double the number of individuals who are employed over the next ten years. With a mandate by the Centers for Medicare and Medicaid Services to transform critical employment and residential service options for individuals with significant disabilities and consistent with the changing managed care and health care world, new regulations have been implemented regarding the provision of prevocational services with a goal of expanded employment services for these populations. Within this context, FECS has developed and implemented service strategies for these populations by leveraging its significant existing workforce / employment infrastructure to meet the goals mandated by New York State.
PRESENTERS	Courtney Hawkins, Sr. Vice President, Workforce, Education & Youth, FECS Health & Human Services, New York Kristin Woodlock, Chief Operating Officer, FECS Health & Human Services, New York

TITLE	<b>Fighting Stigma...It's OK to Talk About Mental Illness</b>
DESCRIPTION	Fully 1 in 4 individuals experiences a mental illness at any period of time. It's more common than cancer, heart disease or diabetes, yet, less than 30% seek appropriate treatment. Just as we have learned to talk more easily about AIDS/HIV, cancer, or addiction, we are learning to be more open about mental illness. Stigma—shame, loneliness, and embarrassment—can prevent someone from seeking treatment or support for what can be a manageable and treatable illness. For those dealing with mental illness, open and honest communication with their friends and family is a powerful step on the road to healing. Session participants will learn about an 18-month stigma reduction campaign (print, videos, web and educational) that can be tailored to local communities to give clear direction on how to start those conversations. This session will also explore the importance of community coalition building and engaging funders and community leaders in the introduction of Mental Health First Aid, an international evidence-based SAMHSA-approved program.
PRESENTERS	Elaine Rotenberg, Clinical Director, Alpert JFCS W. Palm Beach Richard Odiam, Director of Clinical Services, JFS Kansas City Don Goldman, Executive Director/CEO, JFS Kansas City

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TITLE	<b>Fostering A Groundbreaking Self-Advocacy Movement &amp; New Hope for People with Intellectual Disabilities</b>
DESCRIPTION	Israel Elwyn’s organizational vision foresees a society in which people with disabilities will be citizens with equal rights; a society in which we all aspire to determine our own future and way of life. This unique training program was developed by Israel Elwyn in cooperation with Beit Issie Shapiro in line with their commitment based on the belief that self-advocacy is a critical aspect of the rights of persons with disabilities that must be developed among the individuals in programs as well as in the community at large, in order to achieve their goal. Self-advocacy for people with intellectual disabilities arises from the principle of “Nothing about us without us,” which has been the demand and slogan of the self-advocacy movement since its inception. In this regard, people see themselves as having expertise regarding their own lives, and will not accept that only professionals may be considered experts in related matters. One of the goals of the training program is to provide assistance in acquiring tools and supports for people with disabilities and the general public to achieve this demand.
PRESENTERS	Abed Daka, Director – Community Residential Services, Israel Elwyn Marian Baldini, COO, JEVS Human Services, Philadelphia Linda Burger, Executive Director, JFS Houston (Moderator)

TITLE	<b>Gateway to Careers Expansion: The 2014 IAJVS Train-the-Trainer Initiative</b>
DESCRIPTION	This session is the second of two train-the-trainer sessions focused on the newly expanded Gateway to Careers ( <a href="http://www.gatewaytocareers.com">www.gatewaytocareers.com</a> ), IAJVS’ virtual career resource. The agenda includes sessions on utilizing social media effectively to increase traffic to Gateway to Careers and its customized Job Seekers Guides, incorporating Gateway to Careers into new grant proposals, and opportunities for the 9 new affiliate agencies to connect with the veteran 9 agencies to discuss, share and provide technical assistance.
FACILITATORS	To Be Determined

TITLE	<b>Internships to Employment: Transitioning Youth/Young Adults with Special Needs through Vocational Options</b>
DESCRIPTION	Two distinct programs, Work Development, a program based in a Therapeutic Day School and operated by Chicago JVS and JCFS, and JCCA's Compass Program, based in the community, will present: preparing youth and young adults (high school through college and older) with a range of disabilities, including behavior disorders, learning disabilities, autism spectrum disorders, physical disabilities, and others, for competitive employment. Both will focus on the incremental steps and progressive tiers through which youth are guided in order to achieve internships, gainful employment and ultimately, a measure of independent living.
PRESENTERS	Sandra Spicher, Principal, JCFS Chicago Michelle Ackerman, JVS Chicago Elise Felix, Director of Transitions, JCCA New York Valerie Rosen, Coordinator of Compass Program, JCCA New York

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TITLE	<b>A Jewish Communal Response to Addiction: How JFCS' Incorporate Prevention, Intervention and Treatment Techniques</b>
DESCRIPTION	This session is geared at approaching, treating and educating about addictions within the Jewish community. Leaders in the field of addiction treatment, engagement, and preventive services will explain their modalities and techniques. Techniques such as: Abstinence model, community re-engagement, counseling, and harm reduction will be discussed, as well as prevention through education. Additionally stigma, shame and other addiction treatment barriers will also be reviewed. This workshop is not to be missed if you find that there are unmet addiction needs within your services.
PRESENTERS	Sara Wenger, Assistant Director, Education and Outreach Services, JFCS Philadelphia Peggy Kelly, Director of Clinical Services, JF&CS Atlanta Erica Katz, H.A.M.S.A. Coordinator, JF&CS Atlanta Amanda Keller, Youth Team Case Manager, Agence Ometz, Montreal

TITLE	<b>A Multi-Disciplinary Approach to Jewish Unemployment &amp; Nurturing a Network: Strategies for a Collaborative Community</b>
DESCRIPTION	Two Programs specific to the Jewish community will be presented: <p>(1) This presentation focuses on utilizing a collaborative, multi-disciplinary approach to combating unemployment in the Jewish community. JVS and JF&amp;CS Toronto will highlight their unique Jewish Community Employment Initiative, delivered in partnership. The program serves the poorest of the poor in Toronto's Jewish community. Serving as a one-stop shop, this program offers multi-barriered clients with support and solutions, under one roof, to help them move toward financial self-sufficiency.</p> <p>(2) The Jewish Assistance Project was established within the Metro Detroit community to improve access to the full array of available services and supports during a period of economic hardship. Staff knowledge of communal services and comfort with initiating contact to other agencies were identified as critical factors for seamless access and delivery of human services. Two participating agencies of the Project, JVS and JFS, will provide an overview of the Project's leadership structures, key barriers identified by the Coordination of Services committee, and specific interventions to overcome barriers.</p>
PRESENTERS	Shari-Beth Goldman, Chief Program Officer, JFS Detroit Paul Blatt, Vice President, Career and Business Services, JVS Detroit Karin Lewis MSW, Employment Counsellor/Case Manager, JVS Toronto Wendy Wolfman, Director of Programs, JF&CS Toronto Tracey Cohen Paliath, Director, Economic Services, JCS Baltimore (Moderator)

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TITLE	<b>Pipelines to the Bridge: Transitioning Students from Basic Adult Education to Pre-College Preparation &amp; Beyond</b>
DESCRIPTION	The Bridges to College program at JVS Boston helps non-traditional college-bound adults prepare for academic success. Students come from around world and the Boston-area, range in age from early-adulthood to near-retirement, and represent a vast variety of educational and professional histories. Many of the students in the program would have been routed into “developmental” or remedial-level courses upon beginning college studies. As a last stop before college, Bridges offers students with skill deficits an alternative to the cumbersome and failure-fraught track of remedial education: five months of rigorous academic and professional development and the chance of beginning their college careers ready for college-level study.
PRESENTERS	Benjamin Havumaki, Math Instructor, Bridges to College, JVS Boston Korynn Stoyanoff, English and Science Instructor, Bridges to College, JVS Boston Nancy Fisher, Interim Co-Executive Director, JVS MetroWest, New Jersey (Moderator)

TITLE	<b>Program Planning &amp; Evaluation: PEPS Agency User Group Meeting</b>
DESCRIPTION	Representatives from agencies in Cohorts 1, 2 and 3 will meet to discuss their use of PEPS for program evaluation, budgeting and board committee work. We will share best practices and discuss the group’s feedback on the site, including suggested site updates. Rick Aranson will provide technical assistance in site use if needed.
PRESENTERS	Rick Aranson, COO, JF&CS Atlanta

TITLE	<b>Protecting the Vulnerable: Models of Successful Guardianship Programs</b>
DESCRIPTION	Presenters from three agencies with successful guardianship programs will discuss the need for guardianship services to protect the most vulnerable community members. The panelists will review the elements of service, applicable national standards, various business models, and the benefits the programs bring to their agencies. You will hear how these agencies, large and small, gain mission fulfillment, name recognition and revenue through their programs.
PRESENTERS	Neil Newstein, CEO, Alpert JFCS W. Palm Beach Lee Eakin, Director, Guardianship Program, Alpert JFCS W. Palm Beach Joan Krechmer, Executive Director, JFS York Betty Ann Levin, Executive Director, JFS Tidewater, VA Dorothy Salomonsky, Program Director, Personal Affairs Management, JFS Tidewater, VA

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<b>TITLE</b>	<b>Sharing the Wealth – IAJVS Annual Program Showcase</b>
<b>DESCRIPTION</b>	At this session, we will shine the spotlight on a variety of impactful programs delivered each and every day at agencies throughout the IAJVS network. Join us to learn about these outstanding programs and dialogue with the very people who make them happen. The session will be rapidly paced and we guarantee you will want to attempt these programs at home!
<b>Moderator</b>	Jay Soloway, Director of Training and Education, JVS Los Angeles

<b>TITLE</b>	<b>Solutions to Senior Hunger Program (MAZON): Liaison Working Group</b>
<b>DESCRIPTION</b>	SSH Liaisons from each participating agency will meet to discuss program progress, initial lessons learned, best practices, and program planning for the remainder of the grant year.
<b>PRESENTERS</b>	Sarah Keeney, Program Director, MAZON: A Jewish Response to Hunger

<b>TITLE</b>	<b>Standing on Sacred Ground: Cultivating Spirituality in our Agencies</b>
<b>DESCRIPTION</b>	Spirituality is an essential element of the human experience. It represents the part of us that searches for meaning and purpose, seeks out transcendent experiences, and recognizes that a force exists beyond the material world. For some, this takes the form of religious observance, a personal relationship with the Divine, or mindfulness practice. For others, it can be found in nature, art, or music. In this session, we will explore the role of spirituality with regard to program design, discussing how to infuse spirituality along with the social and emotional aspects of the work with clients. In addition, we will explore spirituality as an important vehicle for promoting self-care among staff. Opportunities for staff to address deeper issues of meaning in their work can lead to renewed purpose and commitment. We will examine several successful program models and a workplace healing circle. Ideas for initiating and sustaining programs will be discussed.
<b>PRESENTERS</b>	Marjorie U. Sokoll, Director, Jewish Healing Connections and Jewish Life & Healing, JF&CS Boston Rabbi Elisa Goldberg, Director, Jewish Community Services, JFCS Philadelphia

<b>TITLE</b>	<b>What Keeps Us Up at Night? A Roundtable Discussion for Upper-Level Managers</b>
<b>DESCRIPTION</b>	Are you kept up at night by work-related issues such as managing staff at remote sites, meeting program outcomes, funder site visits, and sustainability? If these topics and many more are on your mind, join the conversation to share ideas and brainstorm solutions.
<b>FACILITATORS</b>	Nanette Cohen, Director, Employment Development, JVS Chicago Margie Earhart, Career and Community Services Director, JFCS Minneapolis Sara Leeper, MS, Coordinator of Client Services, JFS Colorado, SHALOM Denver

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TITLE	<b>Why Can't You Just Find Him a Job? Social Workers are from Mars and Employment Counselors are from Venus!</b>
DESCRIPTION	<p>How do we reconcile the differing approaches of employment and clinical staff when working with the hard-to-place client? Social workers want to discover clients' strengths and help develop their full potential.....So do employment specialists. Social workers view work as a tool in the client's growth. Employment specialists view employment as the end game, not a therapeutic intervention. There is an inherent tension between these two viewpoints, and the approaches taken to help find a job for the long term "hard to place client". How do we navigate the different priorities and needs of the professionals and the client in this effort?</p> <p>This session is designed to frankly examine the differing approaches and the tensions that might exist between professionals. A short presentation of the problems, pitfalls and solutions will begin the session, including case presentations. It will be followed by an interactive group discussion facilitated by the presenters on what is being done in other agencies (particularly in merged agencies) to explore solutions to overcome the divide.</p>
PRESENTERS	<p>June Gutterman, CEO, JFS Columbus  Susan Karpman, Director, Community Services and Immigration, Agence Ometz, Montreal  Lois Liverman, Director Employment Services, Agence Ometz, Montreal  Mari Forbush, COO, JFCS Minneapolis (Moderator)</p>

TITLE	<b>Working with Survivors: Past, Present and Future</b>
DESCRIPTION	<p>Presenters from two agencies will discuss cultural competence and curricula they have developed, used in schools, home health agencies and hospitals to educate others on the experiences of Survivors and certain situational and environmental triggers of past trauma. Using case studies and examples, presenters will explain why it is so important for our agencies to conduct outreach and training in the community to facilitate proper care of Survivors. Clinical issues and issues relating to the transmission of trauma to the children of Survivors will be presented. Looking to the future, the Founder of the Survivor Initiative will describe the mobilization of the 3<sup>rd</sup> generation in key cities to raise awareness of Survivors' issues. Through the Survivor Initiative, young adults are motivating their parents and grandparents as well to see the value behind caring for Survivors through new eyes, resulting in renewed support and sensitivity. Attendees will leave with turnkey ideas of how to raise funds and awareness for Survivors' critical needs in your communities.</p>
PRESENTERS	<p>Danielle Hartman, President &amp; CEO, Ruth &amp; Norman Rales Jewish Family Services  Jenni Frumer, Associate Executive Director, Alpert JFCS W. Palm Beach  Rachel Cohen Gerrol, Founder &amp; National Chair, The Survivor Initiative</p>