

# Family Partners

**Time: 5:30 - 7:00pm**

**DINNER &  
CHILDREN'S  
ACTIVITIES  
PROVIDED**

**Coming  
Together For  
Our Children**

**Family Partners offers peer-to-peer support opportunities for families who have children with mental health, emotional and behavioral challenges. Our purpose is to support you, and families like you in sharing and growing from your experiences. Visit one of our monthly meetings and make a difference for you and your family.**

**For More Information and to RSVP contact:  
Barbara Messick  
302-892-6408 or  
[Barbara.Messick@state.de.us](mailto:Barbara.Messick@state.de.us)**

**Sussex County**  
Georgetown  
Presbyterian Church  
203 N. Bedford St  
Georgetown, De 19947

**September 11, 2014  
October 9, 2014  
November 13, 2014**

**New Castle County**  
Easter Seals  
61 Corporate  
Commons  
New Castle, De 19720

**September 23, 2014  
October 28, 2014  
November 25, 2014**



This opportunity is made possible through the  
**DSCYF Division of Prevention and Behavioral Health Services**

## Come join us for the next Care Notebook Training!

Our care notebook is a valuable tool in achieving a medical home/family centered care. This record keeping system will allow you to have all pertinent information about your child and his/her needs in one place. This book should follow your child to all appointments, tests, therapies, IEPs, etc. This will help in the coordination of care as they will see all interactions by other professionals involved in your child's care.

### TAKING CARE OF \_\_\_\_\_

*Daily routines and official documents*



Consider joining us for the next Care Notebook training session. Learn more about how this powerful tool can help you better manage your child's special needs.

When: Tuesday, September 30<sup>th</sup> from 6:00pm-8:00pm

Where: 222 Philadelphia Pike, Suite 11

Wilmington, DE 19809

(Please use outside entrance)

Child care reimbursement is available upon request.

Please **RSVP by September 23<sup>rd</sup>**, as light refreshments will be provided.

Please call with any questions! Hope to see you there!

**Erica Schetter: (302) 669-3033 or [p2p@defv.org](mailto:p2p@defv.org)**

## **Two Opportunities for Families with Children and Youth with Special Health Care Needs**

### **1. Mental/Behavioral/Emotional Health Care Panel Call**

The Mental Health Care Panel call address the needs and concerns of families with children and youth who have Mental Health and Behavioral/Emotional needs. This is an opportunity for families to call and ask questions related to children's mental health and behavioral needs. Please join us and representatives from the Division of Prevention and Behavioral Health Services, Disability Law, Medicaid, Delaware Physicians Care Inc., United Healthcare and other agencies.

#### ***Mental Health Care Call Schedule:***

Mental health calls are ever other month, the second Tuesday, from 11:00am to 1:00pm.  
2014 Call In schedule: January 14<sup>th</sup>, March 11<sup>th</sup>, May 13<sup>th</sup>, July 8<sup>th</sup>, Sept. 9<sup>th</sup>, November 11<sup>th</sup>

### **2. Medicaid Managed Care Panel Call**

Do you have an issue or question regarding your Managed Care organization? This is parent run to provide an opportunity for you to call and ask questions, air grievances or just listen and learn. Other families will be on the call and representatives from Medicaid, Delaware Physicians Care Inc., United Healthcare and other agencies participate. This is a non-adversarial way of problem-solving.

#### ***Managed Care Call Schedule:***

Managed care calls are every other month, the second Tuesday, from 11:00am to 1:00pm.  
2014 Call In Schedule: February 11<sup>th</sup>, April 8<sup>th</sup>, June 10<sup>th</sup>, August 12<sup>th</sup>, Oct. 14<sup>th</sup>, Dec. 9<sup>th</sup>

## **PARTICIPATING IN CALLS:**

#### ***To call in, dial (Toll Free) 1-800-391-2548, then enter Participant code, 53192759#***

For information on the next phone meeting, instructions on how to participate and to be added to our call reminder list, please contact: Ann Phillips [annp@defv.org](mailto:annp@defv.org) or Wanda Ford [sfn@defv.org](mailto:sfn@defv.org). Future Call In dates may also be found on our website ([www.DEFV.org](http://www.DEFV.org)), under the Events tab.

If you are having concerns or issues about your child's Medicaid/managed care coverage, please email us ahead of time if possible so that we can be better prepared to help you. Please place either 'Medicaid Managed Care' OR 'Children's Mental Health' in the subject line. The call will end at 12:00pm if no callers are present on the line. Thank you!

We thank the Delaware Department of Public Health/Children with Special HealthCare Needs staff for providing the phone lines for our calls.

# Delaware FAMILY VOICES®

**Follow Delaware Family Voices on the following Social Media Venues:**

## **Delaware Family Voices**

### **Delaware Family Voices Blog**

<https://delawarefamilytofamily.wordpress.com/>

Follow our blog for relative and interesting posts!

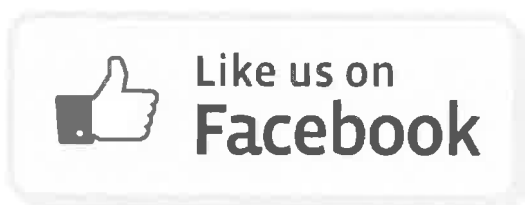


### **On Twitter**

<https://twitter.com/defamily2family>

Follow us on twitter for tweet on “all things Family Voices.” Then help us share the wealth of information by retweeting relevant information.

Our Twitter Handle is @defamily2family



### **On Facebook:**

<https://www.facebook.com/DelawareFamilyVoices>

Like us on Facebook and keep up with informative links and posts.



### **On Pinterest**

<http://pinterest.com/defamily2family/>

Follow our Boards, chock full of relative information and links.

### **The Delaware Family Voices Website**

<http://www.delawarefamilytofamily.org>

Check out our newly redesigned website filled with a wealth of information!



## PARENT RESPITE CO-OP

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*A unique child care exchange group for parents of children with special health care needs.*

**What:** Free, group led child care for parents of children with special health care needs.

Come out to our next meet and greet session to find out more and sign up. Bring your children!

**Where:** Ebenezer United Methodist Church, 525 Polly Drummond Hill Rd., Newark, DE

**When:** Saturday, September 27, 4:00—6:00 pm



*Refreshments and activities provided. So RSVP is a must!*

*Please RSVP to [Peggy@defv.org](mailto:Peggy@defv.org) or 302-669-3032*





**NATIONAL FEDERATION OF FAMILIES®**  
*For Children's Mental Health*

Published on *National Federation of Families for Children's Mental Health*  
(<http://ffcmh.org>)

## About the National Federation of Families for Children's Mental Health

### About the National Federation of Families for Children's Mental Health

The National Federation of Families for Children's Mental Health is a national family-run organization linking more than 120 chapters and state organizations focused on the issues of children and youth with emotional, behavioral, or mental health needs and their families. It was conceived in Arlington, Virginia in February, 1989 by a group of 18 people determined to make a difference in the way the system works.



Members of the National Federation come from all walks of life. Emotional, behavioral or mental health needs cut across all income, educational, geographical, racial, ethnic, and religious groups. They are found among single parents and two-parent families and in birth, adoptive, and foster families.

The National Federation works to develop and implement policies, legislation, funding mechanisms, and service systems that utilize the strengths of families. Its emphasis on advocacy offers families a voice in the formation of national policy, services and supports for children with mental health needs and their families.