



## Schedule of Events

**June 30 - SAC Meeting**

12:00 PM Golf (first tee time) at Resort Course

7:00 PM SAC - All Member's Dinner (Hagadone Event Center)

\*Hawaiian Dinner Theme - Wear your favorite Hawaiian outfit to win prizes



## July 1 - Annual Meeting

8:00 AM Continental Breakfast (Shore Room)

9:00 AM YIE, RRG Annual Meeting of Subscribers and SAC Update

- Yellowstone Update
- SAC Member Elections/Resolutions
- SAC Committee Reports

11:00 AM Break

11:15 AM "Focus Group Update" - Denise McCord/Debbie Green

12:00 PM Lunch (Lake View Terrace)

1:00 PM "Product Update" - Kelly Casey/Joe Schimenti (Shore Room)

1:15 PM "Just Culture" - Brenda Sturm, MSN, FACHE

2:00 PM "Emerging Risks in the Enterprise: Collaborating and Leading Through Challenging Times" - Barb Youngberg, JD, BSN, MSW, FASHRM

3:00 PM Break

3:15 PM "Emerging Risks in the Enterprise: Collaborating and Leading Through Challenging Times" - Barb Youngberg, JD, BSN, MSW, FASHRM

4:30 PM Q & A

5:00 PM Adjourn

5:30 PM All Member's Reception (Boardwalk Bar)

6:30 PM Dinner on own

## July 2 Risk Management Roundtable

8:00 AM Continental Breakfast (Shore Room)

8:30 AM Scholarship Award Presentations

10:00 AM Break

10:15 AM Scholarship Award Presentations

11:45 AM Conference Wrap-up



## Faculty

### **Brenda L Sturm, MSN, FACHE:**

Brenda is an innovative and visionary health care executive with a commitment to relationship based care and leadership development resulting in quality patient outcomes. She is board certified as a fellow (FACHE) with American College of Health Care Executives. Brenda started her health care career as a C.N.A. and has progressed to serve others in multiple capacities. Her present assignment is at Northern Montana Health Care (NMHC) as the Vice President of Patient Care Services. She has a broad background that includes critical care, systems design, and implementation and cultural adaptations in health care. Brenda also served in Alaska for 20 years with South East Alaska Regional Consortium. She has been a CNO and CEO for Banner Health System along with being a Vice President of Nursing in Indiana. Brenda has a passion for quality improvement and leadership development. She has been heavily involved in NMHC in these areas. Brenda and her family are thrilled to live in Montana.

### **Barbara J. Youngberg, JD, BSN, MSW, FASHRM:**

Barbara has over 25 years experience assisting major health systems and other complex healthcare organizations with risk management, patient safety, and legal/regulatory compliance. She is currently a visiting Professor of Law and Academic Director for On-Line Legal Education at Loyola University of Chicago, Beazley Institute for Health Law and Policy. She is also a Professor at Concord Kaplan University School of Law. Barbara was the former Vice President of Insurance, Risk, Quality and Legal Services for the University Health System Consortium. She has authored numerous articles and textbooks on quality management, risk management, and patient safety. She is on the Governing Board of the National Patient Safety Foundation (NPSF) and for two years served as the co-chair for the NPSF Annual Congress. Barbara is a current member of ASHRM's Enterprise Risk Management Task Force. Barbara graduated from DePaul University College of Law with a JD, University of Illinois Jane Adams School of Social Work (MSW), and Illinois Wesleyan University with a BSN.

### **Hotel Room Reservations:**

Reserve Your Resort Room— Please make your hotel reservations by contacting the resort directly **at 800-688-5253 PRIOR to May 23, 2014**. After that date, all rooms not reserved will be released. YIE will once again help with the room cost by paying \$20 per room per night for each attendee. *Mention Yellowstone to receive the special rate.*

### **Meal Voucher:**

Meal Voucher— We will also be providing a \$50 meal voucher upon check-in, which is intended to be used Tuesday night after the reception.

**\*\*\*Yellowstone Golf Policy\*\*\***

In the past we've experienced Annual Meeting attendees sign up for golf and fail to actually play on the day of the event. As a result, Yellowstone has historically been charged for the tee times even if nobody is playing. To help prevent such a situation from happening in the future, we are requesting that



if you are expecting to play at the Coeur d'Alene Resort on **Monday June 30<sup>th</sup> at 12:00 p.m. PDT**, please send in a check payable to Yellowstone Insurance Exchange, RRG in the amount of \$50 per person in your party. Upon completion of your round, checks will be distributed back to those who golfed.

Please send the checks to:

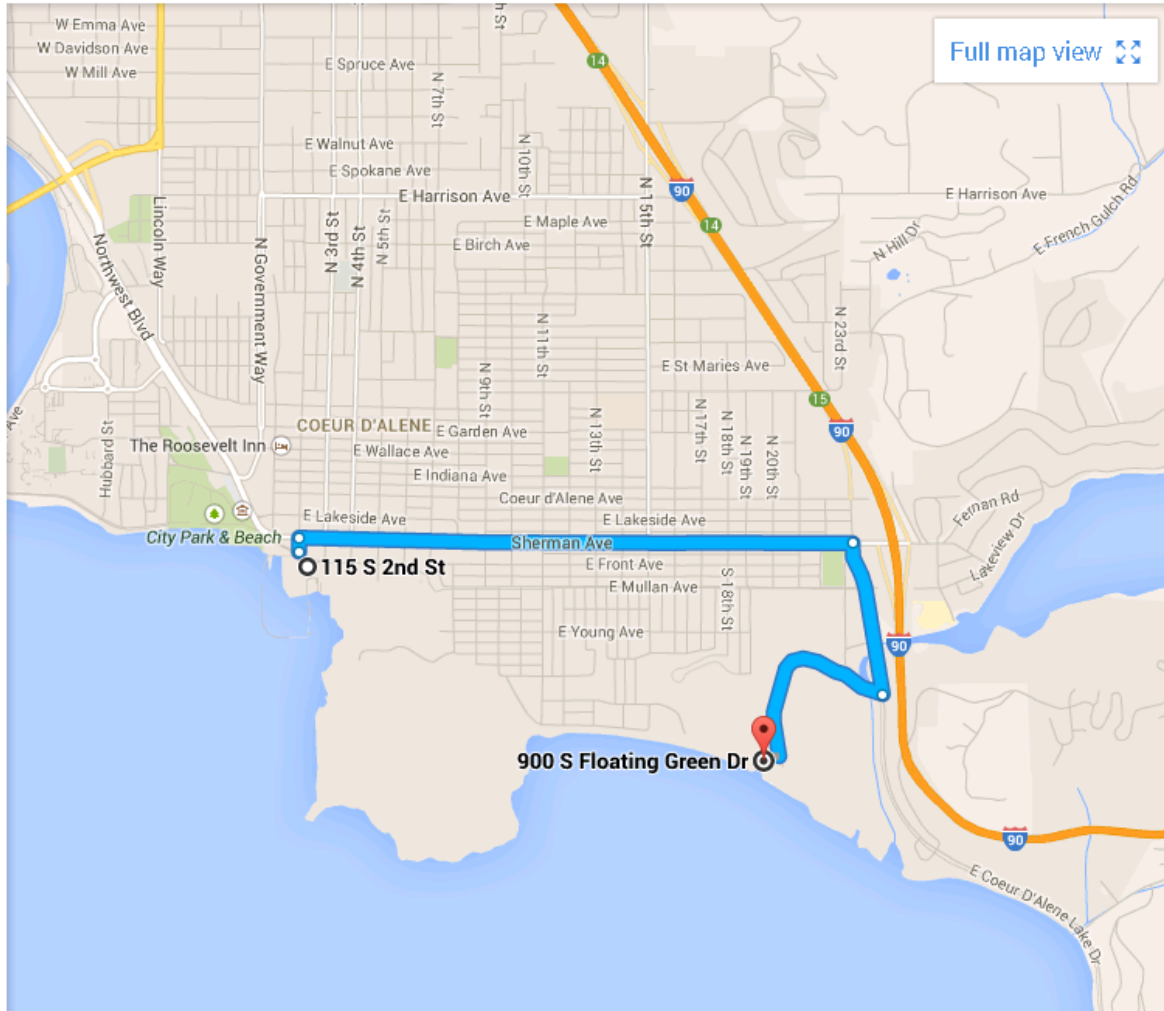
Yellowstone Insurance Exchange, RRG  
4301 Hillsboro Pike, Suite 310  
Nashville, TN 37215







## Hagadone Event Center:



### **Resort Address:**

Coeur d'Alene Resort  
115 S. 2<sup>nd</sup> Street  
Coeur d'Alene, ID 83814

### **Leaving the resort property**

Head north on S 2<sup>nd</sup> St toward Sherman Ave (187 ft.)  
Take the 1<sup>st</sup> right onto Sherman Ave (1.4 miles)  
Turn right onto E Coeur D'Alene Lake Dr (.4 miles)  
Take the 3<sup>rd</sup> right onto S Floating Green Dr (Destination will be on the right, follow road until you come to a round about and parking lot on your right)

### **Destination Address:**

Coeur d'Alene Resort Course  
900 S Floating Green Dr  
Coeur d'Alene, ID 83814