

September 12, 2013

Thank you for participating in the Community Connections Beyond the Borders pilot project. On September 30, the County's special needs transportation pilot ends. Beginning October 1, we will implement changes to the routed service due to limited funding for the program. We based the changes on ridership during the pilot. Demand response services will continue as outlined below.

➔ Routed Services

Continued Beyond the Borders Routes

On October 1, Community Connections will partner with TransPro Services to continue modified routes in:

- Sumner – three hours in the morning, three hours in the afternoon, Monday – Friday.
- South Hill/Spanaway – three hours in the morning, three hours in the afternoon, Monday – Friday.

Schedules for the bus routes are available:

- On the buses.
- Online at www.piercecountywa.org/cc.
- By calling TransPro at 800-656-7846 or 253-476-4657.

Discontinued Routes

On September 30, the following routed bus services will end:

- Bonney Lake Circular
- Bonney Lake/Sumner Express
- Spanaway/Yelm Circular

➔ Demand Response Service

Demand Response rides continue in rural Pierce County. Eligibility is limited to individuals in need of:

- Transportation to dialysis appointments (no cap but coordination with others required).
- Work-related trips (Maximum ride total of \$500 per person per month).
- Employment-related classes and internships (Maximum ride total of \$250 per person per month).

Once an individual reaches the monthly cap, transportation is no longer available to that individual for that month.

Riders outside of this eligibility are encouraged to use the routed service or call 2-1-1 (800-572-4357) to locate other transportation providers in the community.

Questions? Please call TransPro: 800-656-7846 Monday – Friday, 9:00 AM – 4:00 PM.



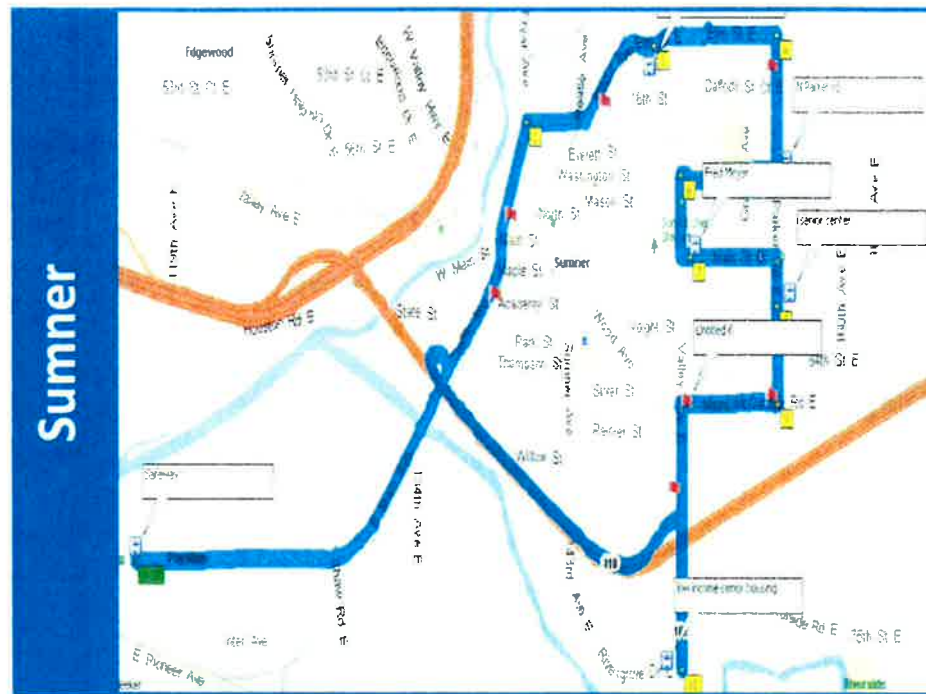
Pierce County
Community Connections

Deviated Route Service

This is a “deviated route” service. That means the buses operate along a route and follow a schedule. However, if you cannot get to a designated bus stop, due to a disability, the bus may be able to come to you.

Here's how it works –
Call TransPro Customer
Service at 253-476-4657 or
800-656-7846, 24 hours in
advance to make a
reservation for a deviation.

Buses may deviate up to one-half mile either side of a route, pick you up (or drop you off) and return to the route for the next scheduled stop. Only two deviations can fit into the time allotted for each route, so be sure to place your reservation for pick-up and drop-off at least 24 hours in advance.



Accessible

All buses are wheelchair accessible, with a wheelchair lift and wheelchair tie down locations.

Verbal stops

Announcements are available – just ask your driver to announce your specific stop.

Timetable

The timetable has the estimated arrival time of the buses at key locations along the route. For additional assistance on routes and time schedules, **call** TransPro Customer Service at 253-476-4657 or 800-656-7846.

This route runs Monday - Friday.

1 & 11	3	5	7	8	10	1 & 11
Safeway 15 th & Main	VADIS 1800 Elm St	Sports & Housing Parker Rd & Washington St	Fred Meyer Main St & Valley Ave	Senior Center Parker Rd & 62 nd St Ct E	Senior Housing Rivergrove Dr E	Safeway 15 th & Main
8:00 AM	8:08 AM	8:11 AM	8:19 AM	8:21 AM	8:28 AM	8:40 AM
9:00	9:08	9:11	9:19	9:21	9:28	9:40
10:00	10:08	10:11	10:19	10:21	10:28	10:40
2:00 PM	2:08 PM	2:11 PM	2:19 PM	2:21 PM	2:28 PM	2:40 PM
3:00	3:08	3:11	3:19	3:21	3:28	3:40
4:00	4:08	4:11	4:19	4:21	4:28	4:40



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