Sterling Bearing, Inc
Toll Free: 1-800-821-5148
Local: 816-842-1887
Fax: 816-842-6447
601 Truman Rd
Kansas City, MO 64106

New England Engine
Toll Free: 1-800-225-7208
Local: 508-752-2263
Fax: 508-797-9324
5 Jacques St
Worcester, MA 01603

Sterling Engine Parts
Toll Free: 1-888-765-5487
Local: 612-623-3921
Fax: 612-623-3924
361 Wilson St NE
Minneapolis, MN 55413

Updated 6/13

CONTACT US

5 full-time engine specialists manning our phones.

Three Phone Centers, Three ways to order parts:

1. **First Available** -- For the best service, call the ORDERS line: 888-765-5487. Dialing this phone number rings every available salesman at all phone centers.

2. **Warehouse Priority** -- When you call the SALES phone number listed below, your call rings every available person at the warehouse you called, IF they are not available, the phone rings simultaneously at the other phone centers, IF nobody is available our PBX places you in Que for the next available person.

3. **Dial Direct** -- Dial a Customer Service Representative directly. If they are unavailable you have the option of holding in Que, talking to someone else, or you may leave a message. WE RETURN OUR MESSAGES!

ORDERS. 888-765-KITS (5487)

Name	Location	Toll Free #	Local Phone #	Local Fax #
SALES - Worcester	MA	(800) 225-7208	(508) 752-2263	(508) 797-9324
SALES - Kansas City	MO	(800) 821-5148	(816) 842-1887	(816) 842-6447
SALES - Minneapolis	MN	(888) 765-5487	(612) 623-3921	(612) 623-3924

Name	Location	Toll Free #	Local Phone #	Local Fax #	e-mail
CUSTOMER SERVICE		(888) 765-5487			orders@kcenginepro.com
Betty	MO		(816) 480-2206	(816) 480-2246	
Darrin	MO	(866) 480-2201	(816) 480-2201	(816) 480-2241	danderson@kcenginepro.com
Dave B.	MA		(508) 749-3122	(508) 749-3133	daveb@kcenginepro.com
Dave G	MA	(877) 290-9564	(508) 749-3124	(816) 480-2215	daveg@kcenginepro.com
Dave S.	MN	(877) 290-9566	(816) 480-2220	(816) 480-2260	dsutton@kcenginepro.com
Gary	MO	(866) 480-2202	(816) 480-2202	(816) 480-2242	gstroud@kcenginepro.com
Ken	MN	(877) 290-9567	(816) 480-2221	(816) 480-2261	kmarlar@kcenginepro.com
Marty	MO	(866) 480-2204	(816) 480-2204	(816) 480-2244	mwinkler@kcenginepro.com
Mike	MO	(866) 480-2203	(816) 480-2203	(816) 480-2243	mdavis@kcenginepro.com
Sharon	MO		(816) 480-2207	(816) 480-2247	sbadami@kcenginepro.com
Zeke	MA	(877) 271-7722	(508) 749-3129	(508) 749-3139	zeke@kcenginepro.com
ACCOUNTING		(877) 290-9320	(816) 480-2222	(816) 480-2280	admin@kcenginepro.com
Courtney	MO		(816) 480-2205	(816) 480-2245	courtneyh@kcenginepro.com
Helen	MO		(816) 480-2210	(816) 842-6447	helenj@kcenginepro.com
Vonda	MO		(816) 480-2211	(816) 480-2251	vondaf@kcenginepro.com