

Office of Small Credit Union Initiatives 2013 Accomplishments - Training

During 2013, we introduced new videos, a monthly webinar series and specialized full-day CEO Boot Camps. We also offered training in our traditional workshop format.

In-Person Training

More than 1,600 credit union officials, including board members, staff and volunteers, received training through our in-person events last year (CEO Boot Camps, Workshops). The CEO Boot Camp we piloted was designed for CEOs and managers of credit unions with assets \$50 million or less, staff members who were expected to replace an outgoing manager and CEOs and managers in need of refresher training. We partnered with several credit union leagues to develop customized agendas according to the needs of credit unions in the various geographic regions where the Boot Camps were conducted.

Online Training

Through our online training, we helped small credit unions receive quality training without the expense in time and money, of leaving the credit union. We also implemented monthly webinars, expanded our offering of videos and redesigned our webinar format. The webinars can be viewed up to a year after the recording date at www.ncua.gov/oscui/videos.

We produced three videos during 2013:

1. *OSCUI: Navigating for You* – showcases OSCUI's programs and services to assist small and low-income designated credit unions.
2. *Supervisory Committee Training Modules* – features six modules on the responsibilities and roles of a credit union's Supervisory Committee.
3. *OSCUI Consulting Program* – explains the benefits of OSCUI's Consulting Services.



Your credit union should consider OSCUI for training because we provide free resources and partner with other NCUA offices, the leagues and trade organizations to bring you expert presenters on topics that are relevant and beneficial to your credit union.

Diane Rector
Training & Economic Development
Specialists Manager

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Just a note to say how much I enjoyed and learned from the CEO Boot Camp... the information was timely and informative...being able to network and get ideas that I can carry back to my credit union is very helpful.



Eunice Johnson Rogers
NRS Community Development
Federal Credit Union



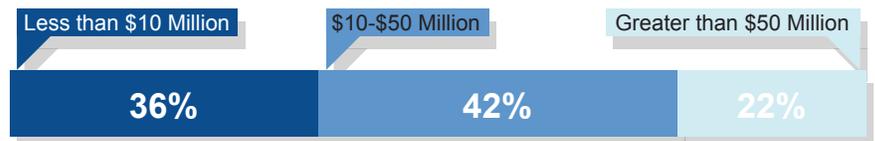
OSCUI videos were the top 3 most watched videos for the entire agency during 2013! Half of the agency's 10 most watched videos of 2013 were OSCUI productions. Our new modular-format allows viewers to receive training in shorter segments and offers the flexibility to focus on specific topics of interest instead of watching a full-length video in one sitting. This format was tremendously successful – 10,000 individuals viewed the *Supervisory Committee Training Modules* alone.

I had the opportunity to see first-hand the level of commitment that NCUA is providing to small credit unions...

Our League was glad to partner with OSCUI in an effort to bring crucial and timely information and resources to the new CEOs and managers in our region.

Lorri Gaither
Cornerstone Credit
Union League

Credit unions of all asset sizes are welcome to attend our trainings. In fact, our training remains very popular with larger credit unions. The chart below shows 2013 attendance by credit union asset size.



I and my senior management team reviewed the [video] modules shortly after they were released and I have provided the information to our Committee Chair. My team found them to be a good refresher.



Chris Anuswith
Guardian Federal
Credit Union