

***PRESENTS***

**What's Happening with Medicare? Important Changes in 2014**

**Thursday, January 30th**  
**2:00 pm (Central Time)**

***Special Guest Speaker***

**Lynda Hermes, ALHC, ACSR**



Are you wondering what changes are in store for Medicare in 2014? How is the Affordable Care Act implementation affecting Medicare? Lynda Hermes, a Health Insurance Counseling and Advocacy Program Information Specialist with the Texas Department of Insurance will discuss these important topics and answer your questions.

**L**Lynda M. Hermes is a graduate of Southwest Texas State University. She holds an Associate Life and Health Claims (ALHC) and the Accredited Customer Service Representative (ACSR) designations. Lynda has worked in the insurance/health industry for 36 years. Her background includes working for an agent, an insurance company's regional office, in a hospital, HMO clinic, and over 24 years at the Texas Department of Insurance. During her time at the Department she has worked in Liquidation, Market Conduct Examinations, Business Practices, Life/Health Policy Approval, Advertising, and currently as an Information Specialist in the Health Information and Counseling Advocacy Program (HICAP) in the Consumer Protection Section.

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