



175 Old Epps Bridge Rd
Athens, GA 30606
706.546.1337
aquarium-outfitters.com

Guarantees

Dry Good Guarantee:

- We offer a free 1 year guarantee on all dry goods purchased from Aquarium Outfitters. If the item fails we will fix it or replace it on the spot. You must present the receipt to get the item replaced.
- All Aquatic Life brand products must be dealt directly with Aquatic Life. We can facilitate the communication but it is Aquatic Life's policy that they deal with the consumer directly. Customer Support Toll Free: 1-888-548-3480 Monday - Friday 8:00 AM - 4:00 PM Pacific Time or email customersupport@aquaticlife.com.

Livestock Guarantee:

It is assumed the customer has a basic understanding of: simple water chemistry, the basic equipment required and how to operate said equipment, basic water testing, basic feeding skills, and monthly maintenance including water changes. You as the customer are responsible to have these very simple basic skills and if an animal dies as a result of your lack in these very basic principles Aquarium Outfitters cannot take responsibility for the loss of your animal.

- Freshwater- 72 hours. To receive replacement, the dead fish & a separate water sample* must be provided. Discus & Angel fish are not guaranteed.
*Water sample must pass testing to get replacement.
- Saltwater- 24 hours. To receive replacement, the dead fish & a separate water sample* must be provided. Anemones, Anthias, Butterflies, Cleaner Wrasses, and Starfish are not guaranteed.
*Water sample must pass testing to get replacement.

*Acceptable water parameters are as follows:

Freshwater Community- pH 7.0 - 7.5, Ammonia 0, Nitrite 0, Nitrate 0-20 mg/l.

Discus & Soft Water Fish- pH 6.5 - 7.0, Ammonia 0, Nitrite 0, Nitrate 0-20 mg/l.

South American Cichlids- pH 6.5 - 7.5, Ammonia 0, Nitrite 0, Nitrate 0-20 mg/l.

African Cichlids- pH 7.8 - 8.2 , Ammonia 0, Nitrite 0, Nitrate 0-40 mg/l.

Saltwater Reef- pH 8.2 - 8.4, KH 8 -12 degrees, Calcium 380 - 420, Ammonia 0, Nitrite 0, Nitrate 0-20 mg/l.

Saltwater Fish Only- pH 8.2 - 8.4, Ammonia 0, Nitrite 0, Nitrate 0-20 mg/l.