

Invitation to Take Part in
“Navigating the System: A Conversation with Service Providers”

May 21, 2014 1 pm – 4:15 pm

Victoria Inn, Thunder Bay

On May 21 and 22, 2014, AIDS Thunder Bay will be hosting their 23rd annual Opening Doors Counselling Conference. The theme for the conference is **“Keeping the Conversation Going”**.

This year we are doing something a little different. We are putting an entire afternoon aside for delegates to attend a number of short presentations by service providers. The hope is that they will gain knowledge and insight on services offered, eligibility requirements, philosophies of organizations, approaches etc.

We decided to offer this because many delegates from past conferences indicated that they wanted to learn more about the services available in Thunder Bay and the region. They noted they also wanted to network and make connections. As such, we have decided to put the afternoon of **Wednesday May 21st aside to host “Navigating the System: A Conversation with Service Providers”**

This session will run on Wednesday May 21, 2014 from 1 pm – 3 pm and we would like to hold it in the fashion of a world cafe. Below is a description of what the afternoon will look like:

- Service providers will be given a list of questions that relate specifically to your organization/ program and are intended to assist service providers with planning their presentations. (*questions attached*) Service providers will be asked to submit the answers to the questions 2 weeks prior to the conference so that a resource booklet can be compiled for delegates.
- Each service provider will be asked to give 5 identical, informal 20 minute presentations about the services offered at their organization/ program.
- Service providers will be stationed at separate tables throughout the conference room. Delegates will have the opportunity to attend 5 different mini presentations by 5 different services providers.
- Delegates will not be asked to sign up for their sessions. They will get to decide on the spot which mini presentations they wish to attend.
- This “service provider café” will run from 1 pm – 3 pm
- From 3:30 pm – 4:15 pm, we would like service providers to join us for a plenary question and answer period which will be facilitated by our master of ceremonies, Stan Wesley.
- This Q and A period will be an opportunity for delegates to have all of their questions answered in an informal setting.
- Delegates will be asked to submit their questions to the registration desk prior to the Q and A period so we will know ahead of time what the questions are.

This will be a great opportunity for delegates to engage various service providers across sectors and get answers to questions that challenge them in the work they do.

We are excited about offering this innovative way of information sharing and invite you to be a part of the process.

If you are interested in being a part of “Navigating the System: A Conversation with Service Providers”, please complete the registration form below no later than **May 2, 2014**. Forms can be emailed to kcconsulting@shaw.ca or faxed to 807 577-6800.

Attached you will find the registration form as well as the service provider questions to consider and the draft conference agenda. Please do not hesitate to contact me if you have any questions about this exciting opportunity.

Regards.

Kari Chiappetta
2014 ODCC Coordinator
(807) 621-6225
kcconsulting@shaw.ca

**Navigating the System: A Conversation with Service Providers
Registration Form
May 21, 2014 1pm – 4:15 pm
Victoria Inn, Thunder Bay**

Contact Person

Agency/Program Name

Email Address

Phone Number

**Please submit completed registration form to
Kari at kcconsulting@shaw.ca or fax to 807 577-6800
Forms to be submitted no later than May 2, 2014**

Navigating the System: A Conversation with Service Providers

Service provider questions to consider in presentation

- What is the purpose of your program/ service?
- What is the eligibility criteria programming? (who is eligible and who is not eligible)
- What is the wait time for programs/ services?
- How are services accessed?
- If there is a history of violence, are they still eligible for your services?
- What programs/ services do you offer?
- What is your organizations philosophy/ approach?
- Please list any other information you think would be useful for delegates to have regarding your organizations services.

Opening Doors Counselling Conference 2014 Agenda

Keeping the Conversation Going

Wednesday May 21, 2014

8:30 am – 10 am	Optional Breakfast Workshop HIV/ HCV 101 <i>Presenter: Michael Bailey, CATIE</i>
10:30 am – 12 pm	Setting the Tone with Stan Wesley
12 pm- 1 pm	Lunch
1 pm – 4:30 pm	Navigating the System- a Conversation with Service Providers
5 pm – 8 pm	AIDS Thunder Bay Gala Reception

Thursday May 22, 2014

8:30 am – 9 am	Breakfast and Registration	
9 am – 10 am	Stories from the Front Lines	
10:15 am– 12:15 pm	Concurrent Workshops	
	<ul style="list-style-type: none"> • <i>Workshops A and B are 2 hours long will be run twice</i> • <i>Workshop C is 4 hours long and will run once from 10: 15 am – 3:15 pm</i> 	
	1 A	1 B
	Ethics: Pitfalls and Opportunities in Social Media <i>Presenter: Dr. Keely Kolmes</i>	Harm Reduction Expanded <i>Presenter: Grant Cobb</i>
		1 C
		HIV/HCV 101 Train-the-Trainer (4 hour workshop running during both workshop time slots) <i>Presenters: Annie Jollymore & Michelle Gentile</i>
12:15 pm – 1:15 pm	Lunch	
1:15 pm – 3:15 pm	Concurrent Workshops	
	2 A	2 B
	Ethics: Pitfalls and Opportunities in Social Media <i>Presenter: Dr. Keely Kolmes</i>	Harm Reduction Expanded <i>Presenter: Grant Cobb</i>
		2 C
		HIV/HCV 101 Train-the-Trainer cont'd <i>Presenters: Annie Jollymore & Michelle Gentile</i>
3:30 pm – 4 pm	Keynote Address Rick Kennedy Ontario AIDS Network	
4 pm - 4:30 pm	Closing Comments	