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Which division(s) did you v	visit today? Permitting Zoning Code Compliance	
()	/ Engineering Local Business Tax	
Date of visit: 1/3/14	How long was your wait? Was this too long?	Yes
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and either your phone numb		
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Comments: <u>Very helpful</u> . <u>Reco</u>	ognized unusual situation and
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+6000 BOIDT	to us please send it to paula mello@sarasotagov.com
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Please place the comment in the Red comment box at the front counter. Thank you for your input!

If you would like a response, please provide your name and either your phone number or e-mail address:

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Building, Zoning & Code Compliance Division & Local Business Tax Customer Response Card

Please tell us how we're doing! Code Compliance Zoning Permitting | Which division(s) did you visit today? Local Business Tax Engineering Was this too long? How long was your wait? Date of visit: TAMPAR Name of the Person who took care of you Were they knowledgeable? Yes Please rate the person who served you today: No Were they helpful? Yes No Were they courteous? Poor Good **∀**Excellent How would you rate your overall experince? If you would like to email your response to us please send it to paula.mello@sarasotagov.com No Would you like a personal response to your comments? If you would like a response, please provide your name and either your phone number or e-mail address: Please place the comment in the Red comment box at the front counter. Thank you for your input! B117-11-09 **Building, Zoning & Code Compliance Division** & Local Business Tax & Engineering Customer Response Card Please tell us how we're doing! Code Compliance Permitting Loning Which division(s) did you visit today? Local Business Tax Engineering Was this too long? Νo How long was your wait? Date of visit: Name of Person who took care of you No Were they knowledgeable? Please rate the person who served you today: Yes Were they helpful? Yes No Were they courteous? Yes No Excellent Good Fair Poor How would you rate your overall experince? If you would like to email your response to us please send it to paula.mello@sarasotagov.com Would you like a personal response to your comments? Yes

Please place the comment in the Red comment box at the front counter. Thank you for your input!

If you would like a response, please provide your name and either your phone number or e-mail address:



Building, Zoning & Code Compliance Division & Local Business Tax & Engineering Customer Response Card

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Which division(s) did you visit today?	Permitting Zoning Code Compliance
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Date of visit: 1/24/14	How long was your wait? DIMIN Was this too long? Yes XN
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Please place the comment in the Red comment box at the front counter. Thank you for your input!



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Paula Mello

From:

bruce@bwsaba.com

Sent:

Thursday, February 06, 2014 11:48 AM

To:

Paula Mello

Subject:

Customer response

Paula, I picked up this new card yesterday which I am sure seldom filled out by your customers so I decided to submit my comments.

I have been working with the entire team for a long time now. Our feeling is we are all working together to produce a quality product and we always seek updated advice and not only want field inspections to be complete but often find we all have things to learn as we build these complex homes. With out exception the Plans Reviewers and Inspectors work with us and we consider their work an important part of the process.

I am sure the work you all do in the office is much more complex than we imagine and we all appreciate you upbeat and positive attitudes. You may not have all the answers but everyone is diligent in knowing who to call to get things done.

If I had one complaint it would be with the time limitations on some of the permits. Permits that have a one year limit do not work when we are building a large custom home. We are required to pay for some permits at the same time as the building permit knowing that the work will not be done during the twelve month period. I do not think it if fair to first make us pay up front and then pay to renew months down the road because the permit expired. This is some thing that should be reviewed and possibly revised.

So my response as I look at your card is EXCELLENT or better said Well Done.

Bruce Saba

Bruce Saba President B.W.Saba Homes

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Grank



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Building, Zoning & Code Compliance Division & Local Business Tax Customer Response Card Please tell us how we're doing!

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Building, Zoning & Code Compliance Division & Local Business Tax Customer Response Card Please tell us how we're doing!	
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Please place the comment in the Red comment box at the front counter. Thank you for your input!



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Name of the Person who took care of you Please rate the person who served you today: Were they knowledgeable? Were they helpful? Were they courteous? Were they courteous? Were they courteous? Fair Comments: Thank gan Than		No.



Please tell us how	we're doing!
Which division(s) did you visit today? Permitting Zoning Engineering	Code Compliance Local Business Tax
Date of visit: $2/26$ How long was your wait?	Was this too long? Yes No
Name of the Person who took care of you	
Please rate the person who served you today: Were they knowledgeable Were they helpful? Were they courteous?	e? Ves No Ves No Ves No
How would you rate your overall experince?	Good Fair Poor
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If you would like to email your response to us please send it to par	ula malla@caracetagay com
Would you like a personal response to your comments? Yes	No
If you would like a response, please provide your name	
and either your phone number or e-mail address:	
Please place the comment in the Red comment box at the	front counter. Thank you for your input! B117-11-09
Building, Zoning & Code C	Compliance Division
& Local Business Tax & Engineering Please tell us how we	_
Which division(s) did you visit today? Permitting Zoning	Code Compliance
Engineering [Local Business Tax
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Please rate the person who served you today: Were they knowledgeable? Were they helpful? Were they courteous?	Yes No Yes No
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comments: Very helpful and courteous	•
If you would like to email your response to us please send it to paula Would you like a personal response to your comments? Yes	y,mello@sarasotagov.com No

Please place the comment in the Red comment box at the front counter. Thank you for your input!

If you would like a response, please provide your name and either your phone number or e-mail address:



Which division(s) did you visit today? Permitting Zoning Code Compliance Engineering Local Business Tax Date of visit: 3-6-19 How long was your wait? Was this too long?	Yes 🖟	JNo
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Which division(s) did you visit today? Permitting Zoning Code Compliance
Engineering Local Business Tax
Date of visit: 12-16-13 How long was your wait? 5 Mcd 1 Was this too long? Yes
Name of Person who took care of you Joan Keim
Please rate the person who served you today: Were they knowledgeable? Were they helpful? Were they courteous? Yes No No No
How would you rate your overall experince? Excellent Good Fair Poor
comments: NERY NEXTEN, GOT ONE INFOUTVERY QUICKY
If you would like to email your response to us please send it to paula mello@sarasotagov.com Would you like a personal response to your comments? Yes No
If you would like a response, please provide your name and either your phone number or e-mail address:
Please place the comment in the Red comment box at the front counter. Thank you for your input!
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Building, Zoning & Code Compliance Division
& Local Business Tax Customer Response Card
Please tell us how we're doing!
Which division(s) did you visit today? Permitting Zoning Code Compliance
Engineering Local Business Tax
Date of visit: 1 - 22 - 14 How long was your wait? No work Was this too long? Yes No
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Name of the Person who took care of you Lestie Please rate the person who served you today: Were they knowledgeable? Xyes No Were they helpful? Xyes No Were they courteous? Yes No How would you rate your overall experince? Excellent Good Fair Poor Comments: I was educated about I need to to have A certificate mailed.
Name of the Person who took care of you Lestie Please rate the person who served you today: Were they knowledgeable? Xyes No Were they helpful? Xyes No Were they courteous? Yes No How would you rate your overall experince? Excellent Good Fair Poor Comments: I was educated about I need to do to have a certificate mailed. If you would like to email your response to us please send it to paula.mello@sarasotagov.com Vould you like a personal response to your comments? Yes No If yow wont aciditional fee
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Name of the Person who took care of you LESTIE Please rate the person who served you today: Were they knowledgeable? Were they knowledgeable? Were they helpful? Were they courteous? Were they knowledgeable? Yes No No No Comments: I was educated about I need to do to have A certificate mouled. If you would like to email your response to us please send it to paula. mello@sarasotagov.com Would you like a personal response to your comments? Yes No If you wont aciditional feel you would like a response, please provide your name Angela Mathis - Precious Jewels Academy Indeed the your phone number or e-mail address: Po Box 3085 Sarasota Fi 34230