



**Hearing Loss
Association**
of America
Manhattan Chapter

AUDIO LOOPING THE NEW YORK CITY METROPOLITAN AREA

The following institutions have audio loops installed. Most only have audio loops in limited areas of the building. This list is up to date as of **8 May 2013**.

Audio looped venues are listed by county and by type of facility:

NEW YORK STATE

New York City

Public Facilities

MTA subway system station booths that are open 24 hours a day

http://mta.info/accessibility/station_booths.htm

All stations in the Bronx, Brooklyn, Manhattan and Queens are currently looped, except for those currently under construction.

Bronx

Public Facilities

The New York Botanical Garden

2900 Southern Boulevard

Bronx, NY 10458

718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Tram Tour trams are equipped with a t-coil compatible induction loop. Headsets are available at the Visitor Center for those without t-coils.

For more information see the audio guide list at the end of this document.

Yankee Stadium

East 161st Street and River Avenue

Bronx, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

Induction loops have been installed at approximately 50 locations throughout Yankee Stadium, including some concessions stands, first-aid stations, merchandise stores, Guest Services Booths and Yankee Stadium Ticket Windows. For information about t-coil compatible neck loops to hear announcements, see the audio guide list at the end of this document.

Brooklyn

Public Facilities

Barclays Center Arena

620 Atlantic Avenue
Brooklyn, NY 11217
212-359-6387

<http://www.barclayscenter.com/guest-services/disabled-a-to-z-guide>

The following locations are audio looped:

on the Ticketmaster Main Concourse:

American Express Box Office, Brooklyn Bangers & Dogs (near section 08), Nathans (near section 24), Nets Shop (near section 23-22), Adidas Team Store (near section 31), Brooklyn Marriott Guest Services Center (across from section 12/112), at GEICO Atrium Entrance: 2 ticket selling windows
at Emblem Health Dean Entrance: 1 ticket selling window
on Suite Level A: Clinton Hill Burgers (near section 110-109)
on MetroPCS Upper Pavilion: Nathans (near section 207), Brooklyn Bangers & Dogs (near section 225)

JASA Senior Alliance Senior Center

161 Corbin Place
Brooklyn, NY 11235
212-273-5272

<http://www.jasa.org/home>

Main meeting room has an audio loop.

Manhattan

Businesses

Apple Store – SoHo branch

103 Prince Street at corner of Greene Street
New York, NY 10012
212-226-3126

<http://www.apple.com/retail/soho/>

Audio loops are installed in tutorial areas.

Riverside Memorial Chapel

180 West 76th Street
New York, NY 10023
212-362-6600

<http://www.riversidememorialchapel.com/>

Three chapel rooms have audio loops.

Shake Shack, (upper west side)

366 Columbus Avenue at 77th Street
New York, NY 10024

<http://www.shakeshack.com/>

646-747-9770

Order line on left side (or back depending on where you are standing) has an audio loop installed.

Shake Shack (upper east side)

154 East 86 Street (Lexington-Third)

New York, NY 10028-2107

646-237-5035

<http://www.shakeshack.com/location/upper-east-side/>

Shake Shack (Battery Park City)

215 Murray Street (betw West Street and North End Avenue)

New York, NY 10282-5651

646-545-4600

<http://www.shakeshack.com/location/battery-park-city/>

Places of Worship

Brotherhood Synagogue

28 Gramercy Park South (East 20th Street)

New York, NY 10003

212-674-5750

<http://brotherhoodsynagogue.org/>

Sanctuary is equipped with audio loop.

Christ and St. Stephen's Episcopal Church

120 West 69th Street

New York, NY 10023

212-787-2755

<http://www.csschurch.org/?page=services&id=11>

Sanctuary and undercroft are equipped with audio loops.

Church of the Village (Methodist)

201 West 13th Street at Seventh Avenue

New York, NY 10011

212-243-5470

<http://churchofthevillage.org/>

Sanctuary is equipped with an audio loop.

Congregation Rodeph Sholom, Schafler Forum

7 West 83 Street

New York, NY 10024

212-362-8800

<http://rodephsholom.org/about/facilities/>

The Schafler Forum, a banquet ballroom, is equipped with an audio loop.

Temple Emanu-El

1 East 65th Street at Fifth Avenue

New York, NY 10065

212-744-1400

http://www.emanuelnyc.org/simple.php/wor_shabbat

Audio loops are installed in the Fifth Avenue sanctuaries.

Public Facilities

Amtrak, New York City Penn Station

234 West 31st Street
Eighth Avenue and West 31st to 33rd Streets
New York, NY 10001
1-800-872-7245

<http://www.amtrak.com/>

Hearing loops are installed at ticket windows 7 and 8 and at the information desk and the customer service desk.

Children's Museum of Manhattan (CMOM)

The Tisch Building
212 West 83rd Street
New York, NY 10024
212-721-1223

<http://www.cmom.org/visit/accessibility>

Audio loops are installed in four sections of "eat, sleep and play" exhibit.

Cloisters Museum and Garden

See listing under Metropolitan Museum of Art, Cloisters Museum and Gardens

Ellis Island Museum

Ellis Island
New York, NY 10004-1467
212-363-3200

<http://www.nps.gov/elis/index.htm>

An audio loop is installed in the theater. For information about the t-coil compatible guided tour, see the audio guide list at the end of this document. As of 8 May 2013, Ellis Island is still closed to the public due to damage from the hurricane in October 2012; no reopening date has been set. Visitors should check the website or call before making plans to visit.

Fordham University

Lincoln Center Campus
Lowenstein Building, 12th floor lounge
New York, NY 10023
212-636-6000
Office of Disability Services 718-817-0655

<http://www.fordham.edu>

Audio loop has been installed in 12th floor lounge.

The Frick Collection

1 East 70th Street
New York, NY 10021
212-288-0700

<http://frick.org/information/access.htm>

For information on the t-coil compatible audio tour and audiovisual *Introduction to the Frick Collection*, shown in the Music Room, see the audio guide list at the end of this document.

Guggenheim Museum

1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500

www.guggenheim.org

For information about the t-coil compatible audio guide tour see the acoustiguide/audio guide list at the end of this document.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

An audio loop has been installed in the main theater. For information on the t-coil compatible audio tour, see the audio guide list at the end of this document. The Shuttle exhibit was damaged in the hurricane in October 2012 and is scheduled to reopen mid-July 2013 with an audio loop. Visitors who want to see the shuttle exhibit should check the website or call to be sure it has reopened before visiting

Lower East Side Tenement Museum

103 Orchard Street
New York, NY 10002
212-982-8420

http://www.tenement.org/vizinfo_ada.html

Media program *The Moores: an Irish Family in America* is equipped with a t-coil induction loop. Ticketing kiosk and retail kiosk, as well as public programming areas are equipped with t-coil compatible audio induction loops.

Madison Square Garden

4 Pennsylvania Plaza
(Seventh Avenue betw W 31st Street & W 33rd Street)
New York, NY 10001

<http://www.thegarden.com/about/disabled-services.html>

Disabled Services 212-465-6034 M-F 9:30-4:30
Audio loops are installed at the box office and guest services.

Marseilles Residence of the West Side Federation for Senior and Supportive Housing

230 West 103rd Street
New York, NY 10025-8717
212-663-6000

<http://bloominplace.org/resource/induction-loop-installed-in-marseilles-community-room>

Community room has audio loop installed.

Metropolitan Museum of Art

1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

The following locations have audio induction loops installed: Information and Membership Desks, select Admissions Desks in the Great Hall and in Burke Hall in the Uris Center for Education, as well as at the Concerts and Lectures box office in the Great Hall. Look for the blue signs indicating locations. For information on audio guide tours, see the audio guide list at the end of this document.

**Metropolitan Museum of Art
The Cloisters Museum and Gardens**

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700

<http://www.metmuseum.org/visit/visit-the-cloisters/accessibility-at-the-cloisters>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Morgan Library and Museum

225 Madison Avenue at 36th Street
New York, NY 10016
212-685-0008

<http://www.themorgan.org/visit/access.asp>

For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

Museum of Modern Art

11 West 53rd Street
New York, NY 10019
212-708-9400

<http://www.moma.org/visit/plan/accessibility>

Audio loops have been installed at the information desks, membership desk, ticket desks and the audio guide desk. The gift shop and all theaters as well as one of the Edward John Noble Education Center's classrooms have audio loops installed. For information about the t-coil compatible audio guide tour see the audio guide list at the end of this document.

National Council of Jewish Women New York Section

241 W. 72nd Street
New York, NY 10023

www.ncjwny.org

212-687-5030

Second floor meeting room is audio looped.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)
New York, NY 10024
212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

For information about the t-coil compatible audio guide tour and presentations in the Robert H. Smith Auditorium, see the audio guide list at the end of this document.

The New York Public Library**Muhlenberg Branch**

209 West 23rd Street (near Seventh Avenue)
New York, NY 10011-2379
212-924-1585

<http://www.nypl.org/help/community-outreach/services-for-persons-with-disabilities/assistive-technologies/other-assistive-technologies>

Community room on third floor has audio loop installed.

Penn South (NORC) Social Services, Inc.

290 Ninth Avenue at 27th Street
New York, NY 10001
212-243-3670

<http://pennsouthlive.org/>

Audio loops have been installed in classrooms 1 and 2.

Penn Station, Amtrak

See listing under Amtrak, Penn Station

Quest at CWE

CCNY Center for Worker Education, Bowling Green Campus
25 Broadway, 7th Floor
New York, NY 10004
212-925-6625 X229

<http://www.questonline.org>

Four classrooms and the auditorium are all audio looped.

SAGE (Services and Advocacy for GLBT Elders)

305 Seventh Avenue at West 27th Street
New York, NY 10001
212-741-2247

<http://sageusa.org/index.cfm>

Several rooms have audio loops installed.

Queens

Places of Worship

St. Helen Roman Catholic Church

157-10 83rd Street
Howard Beach, NY 11414
718-738-1616

<http://sthelen.org/>

Public Facilities

Citifield Stadium

Willets Point
Flushing, NY 11368
718-507-6387

<http://newyork.mets.mlb.com/nym/ballpark/information/index.jsp?content=guide>

Audio loops are installed at ticket windows.

Nassau County

Medical Facilities

Long Island Jewish Medical Center

Hearing and Speech Center
Department of Otolaryngology & Communicative Disorders
430 Lakeville Road
New Hyde Park, NY 11042
718-470-8910

<http://www.northshorelij.com/NSLIJ/Hearing+and+Speech+Center+-+Progressive+Care>

The lower level conference room is looped. The Long Island chapter of HLAA

<http://hearingloss-longisland.org/> meets here.

Places of Worship

Manetto Hill Jewish Center

244 Manetto Hill Road

Plainview, NY 11803

516-935-5454

<http://www.mhjconline.org/>

Temple Judea of Manhasset

333 Seasingtown Road

Manhasset, NY 11030

516-621-8049

<http://www.temple-judea.com/>

Public Facilities

Levittown Library

1 Bluegrass Lane

Levittown, NY 11756-1292

516-731-5728

<http://www.nassaulibrary.org/levtown/index.php>

Audio loops have been installed for patrons who are speaking with library staff at the reference, media and circulation desks.

North Hempstead LI Town Board Room

220 Plandome Road

Manhasset, NY 11030

516-869-6311

<http://www.northhempstead.com/>

Audio loop has been installed.

Oceanside Library

30 Davison Avenue

Oceanside, NY 11572

516-766-2360

<http://www.oceansidelibrary.com/>

Meeting room has audio loop installed.

Suffolk County

Public Facilities

Harborfields Public Library

31 Broadway

Greenlawn, NY 11740-1382

631-757-4200

<http://harborfieldslibrary.org/main.html>

Meeting room is audio looped.

Middle Country Public Library, Centereach

101 Eastwood Boulevard

Centereach, NY 11720

631-585-9393

<http://www.mcpl.lib.ny.us/help-for-the-hearing-impaired/>

Community room is audio looped.

Smithtown Public Library

1 North Country Road

Smithtown, NY 11787

631-265-2072

http://www.smithlib.org/page_hearing_loop.asp

Community meeting room has an audio loop; headsets are available for those without t-coil enabled hearing aids.

Westchester County

Places of Worship

Temple Beth Abraham

25 Leroy Avenue

Tarrytown, NY 10591

914-631-1770

<http://www.tba-ny.org/>

Sanctuary is looped.

Public Facilities

Jacob Burns Film Center

364 Manville Road

Pleasantville, NY 10570

914-747-5555

<http://www.burnsfilmcenter.org/visit/accessibility>

All three theaters are equipped with a hearing loop system to enhance audio during films and Q&A's. Moviegoers with hearing loss who do not use hearing instruments can enjoy better sound with a loop receiver and headphones that are available at the box office.

Rockland County

Places of Worship

Temple Beth Torah

330 N. Highland Ave.,
Upper Nyack, NY
845-358-2248

<http://templebethtorah.org/index.cfm?>

An audio loop is installed in the sanctuary.

Please note that there are other NYC venues with assistive listening systems that are either FM or infra-red, both of which require a headset and sometimes a neckloop. The venues listed above are audio looped so that those who wear hearing aids/cochlear implants with a t-coil need only turn to the t-coil program to access the sound; no other accessories are necessary. Some venues also provide headphones for those who do not have t-coils, but still want to take advantage of the audio loop. For more information, please contact the individual venue.

We have only included venues that are currently open to the public.

List of venues in the New York metropolitan area that have audio tours or other services which are t-coil compatible.

All visitors, regardless of hearing ability, who want to hear the audio tours in these museums must get the audio guide. Visitors wearing hearing aids with a t-coil can hear the program by requesting a neck loop for t-coil compatibility, in addition to the audio guide and then setting their hearing aids to the t-coil setting.

New York City

Manhattan

Public Facilities

Ellis Island Museum

Ellis Island
New York, NY 10004-1467
212-363-3200

<http://www.nps.gov/elis/index.htm>

A personal audio induction loop can be used on the ranger walks, but not inside the museum. It may be borrowed at the Information Desk; picture ID must be left in order to borrow the audio induction loop. As of 8 May 2013, Ellis Island is still closed to the public due to damage from the hurricane in October 2012; no reopening date has been set. Visitors should check the website or call before making plans to visit.

The Frick Collection

1 East 70th Street
New York, NY 10021
212-288-0700

<http://frick.org/information/access.htm>

T-coil compatible audio guides are available at the audio guide desk at the entrance. They can be used in the Music Room to hear the sound portion of the audiovisual *Introduction to the Frick Collection* as well as to hear concerts, lectures and symposia. They can also be used throughout the collection to hear recorded information about specific items, at the user's discretion. The system provides information in any of the following languages: English, French, German, Italian, Japanese and Spanish.

Guggenheim Museum

1071 Fifth Avenue at 89th Street
New York, NY 10128-0173
212-423-3500

www.guggenheim.org

T-coil compatible audio guides may be requested at the audio desk, along with headsets for those who do not have t-coils. The guides cover special exhibitions, selections of the permanent collection and the architecture of the building.

Intrepid Sea, Air and Space Museum

One Intrepid Square
Pier 86, Twelfth Avenue and West 46th Street
New York, NY 10036-4103
212-245-0072

<http://www.intrepidmuseum.org/access.aspx>

Audio guides with t-coil compatible neck loop are available for a rental fee of \$6 per device during regular museum hours. The Shuttle exhibit was damaged in the hurricane in October 2012 and is scheduled to reopen mid-July 2013 with an audio loop. Visitors who want to see the shuttle exhibit should check the website or call to be sure it has reopened before visiting

Metropolitan Museum of Art

1000 Fifth Avenue at 82nd Street
New York, NY 10028-0198
212-535-7710

<http://www.metmuseum.org/visit/accessibility>

Audio guides are free to visitors who are hard of hearing; neck loops for hearing aids with t-coils are available upon request.

The Cloisters Museum and Gardens

99 Margaret Corbin Drive
Fort Tryon Park
New York, NY 10040
212-923-3700

<http://www.metmuseum.org/en/visit/visit-the-cloisters/accessibility-at-the-cloisters>

T-coil compatible audio guide players are free to visitors who are hard of hearing. They are equipped with volume control and are available with neck loops for hearing aids with t-coils or with headsets for those without t-coils.

Morgan Library and Museum

225 Madison Avenue at 36th Street
New York, NY 10016
212-685-0008

<http://www.themorgan.org/visit/access.asp>

An audio guide highlighting the Morgan's history, architecture, and permanent collection is available free with museum admission. Neck loops for t-coil compatibility should be requested at the admissions desk and the audio guide must be requested separately at the opposite desk.

Museum of Biblical Art

1865 Broadway at 61st Street
Second floor
New York, NY 10023-7505
212-408-1500

<http://www.mobia.org>

You can pick up a free audio guide with neck loop at the admissions desk.

Museum of Modern Art

11 West 53rd Street
New York, NY 10019
212-708-9400

<http://www.moma.org/visit/plan/accessibility>

The MoMA audio guide is t-coil compatible; neck loops are kept at the audio desk and will be added to the audio device on request.

The New York Botanical Garden

2900 Southern Boulevard
Bronx, NY 10458
718-817-8700

<http://www.nybg.org/visit/accessibility.php>

Audio tours of the Enid Haupt Conservatory are available to anyone with a cell phone; the cell phone user should bring any ALDs needed to use the phone. Arthur and Janet Ross Lecture Hall: Assistive Listening Devices (head sets and T-coil compatible neck loops) are available upon request. Please ask a staff member for assistance.

New York Historical Society

170 Central Park West at Richard Gilder Way (77th Street)

New York, NY 10024

212-873-3400

<http://www.nyhistory.org/visit/accessibility-amenities>

Presentations in the Robert H. Smith auditorium are t-coil compatible; a neck loop should be picked up at the desk just outside the auditorium entrance.

Audio guides are available for several exhibits; the audio guide for each exhibit is available outside that specific exhibit. Some are marked t-coil compatible and others are not, but apparently all actually are t-coil compatible. You must ask for a neck loop at the information/membership desk on the first floor in order to use the audio guides available in various exhibit halls throughout the building. There is no information in the exhibit area on where to pick up a neck loop or even that it is required for t-coil compatibility.

Queens Library

718-990-0700

http://www.queenslibrary.org/index.aspx?page_nm=Hearing+Impairments

Some locations have assistive listening devices which improve confidential communication during library transactions. Call your local branch to check availability.

Yankee Stadium

East 161st Street and River Avenue

Bronx,, NY 10452

General phone number 718-293-4300

Disabled Services 718-579-4510 or email disabled_services@yankees.com

<http://newyork.yankees.mlb.com/nyy/ballpark/information/index.jsp?content=disabled>

T-coil compatible neck loops are available at no charge at the Guest Services Booth; a credit card or acceptable form of photo ID is required as deposit. These can be used to hear scoreboard announcements from seats in the stadium.

