



MAIL PAYMENT TO:
CITY OF CHANDLER
UTILITY BILLING
PO BOX 52613
PHOENIX, AZ 85072-2613

Customer Service
175 S. Arizona Ave., Suite A
480-782-2280 / FAX 480-782-2295
Monday - Friday, 8 a.m. - 5 p.m.

1234 American Way
Chandler, AZ

SERVICE ADDRESS

Pay online or turn off services at
www.chandleraz.gov/utilitybill
Sign up for SurePay automatic payments.
(see reverse side for details)

ACCOUNT NUMBER

012345-67

USE OF THIS FACILITY REQUIRES:

- Picture I.D.
- Current City of Chandler Utility Bill dated within the last 60 days

PER CITY OF CHANDLER CODE, 44-7.5

Proper documentation to establish covered residence status under this section means the presentation of a City billing statement for basic solid waste services dated within sixty (60) days of the date of the use of the recycling-solid waste collection center and a picture i.d. that includes the same last name included on the billing statement and a picture that matches the facial characteristics of the person presenting the identification.

Bar code verifies person w/i.d. is associated w/address. Bar code does not verify account is current. City Code requires current bill be presented.



A MESSAGE
FOR YOU FROM
UTILITY SERVICES:

Current documentation is required per City Code 44-7-.5 when using this facility for waste disposal. This reminder is checked for your visit today. City utility bills past 60 days are not accepted and service will be denied.

DID
YOU
KNOW? **This is a SAMPLE
CITY UTILITY BILL**

Please see our DISCONNECTIONS and LATE FEE policies on the reverse side. If you anticipate having problems making your utility payment, please contact our Customer Service staff at 480-782-2280 and we will work with you to find a solution.

Detach and return bottom portion with your payment.



Chandler + Arizona
Where Values Make The Difference

Acts of Kindness, or A-OK, is a voluntary tax-deductible donation program that provides Chandler residents the option to participate each month through their utility bills. The money raised goes back into the community through grants to local social service agencies that provide crisis services to those in need and strengthen families in Chandler.

ACCOUNT NUMBER

012345-67

VOLUNTARY A-OK DONATION THANK YOU!
TOTAL INCLUDING VOLUNTARY DONATION

TOTAL AMOUNT ENCLOSED

\$0.00

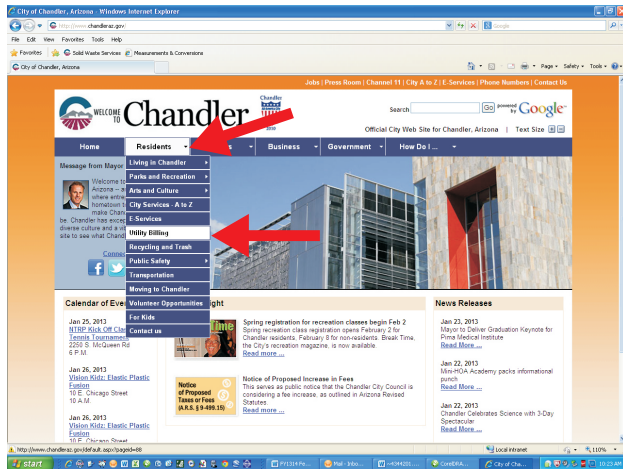
Chandler Resident
1234 American Way
Chandler, AZ

If you wish to donate more to the Acts of Kindness program than the amount shown on this bill, please see the instructions on the reverse side.

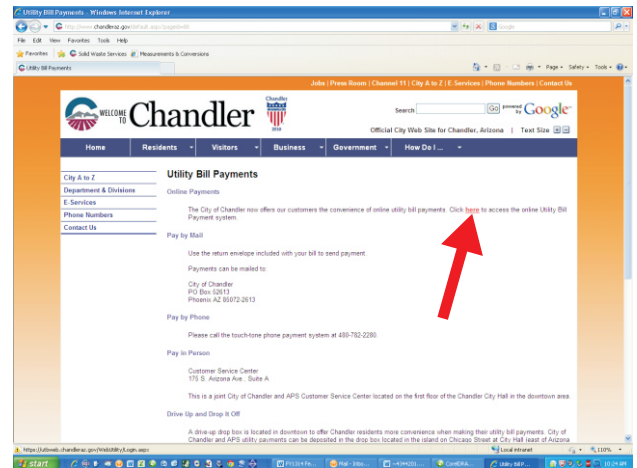
Pay your City of Chandler utility bill electronically?
See back side for details on how to print a transfer facility pass online.



City of Chandler Transfer Facility Pass



1. Go to www.chandleraz.gov
2. Highlight "Residents"
3. Click on "Utility Billing"



4. Highlight "Online Payments"
5. Click "here" for access to utility billing system
6. Add your billing information

Account Information/Electronic Billing Statement			
Account No.			
Name			
E-Mail Address			
Service Address	Water Consumption 12/2012	Electronic Billing Status	
CHANDLER AZ	(thousands of gallons)	Enrolled Update	
Past Due Balance	A-OK Donation For Calendar Year: 2012	\$0.00	
Current Balance	Last Bill Date	12/27/2012	
Late Fee	Last Payment Date	12/9/2012	
Total Due	Bill Due Date	1/21/2013	

Account Number: (Located in the top right corner of your statement)

Street Number: (If your address is 1234 Anywhere Street you would enter 1234)

[Login](#)

7. Click on "Transfer Facility Pass"
8. Print "Transfer Facility Pass"
9. Bring "Transfer Facility Pass" and picture i.d. when using facility.

This pass will allow you entry into the Chandler Recycling-Solid Waste Collection Center.

[Print](#)

REQUIRED PER CITY CODE: Ch44-7.5
Use of this facility requires:
Picture i.d. and city utility bill or transfer facility pass CURRENT within the last 60 days.