**Nebraska Public Service Commission**

**Text to 911 Funding Assistance Request**

**PSAP Information**

PSAP Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Telephone Number \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Text to 911 Solution (check one)**

**\_\_\_\_\_\_\_\_\_\_\_** SMS to TTY

\_\_\_\_\_\_\_\_\_\_\_ Web Browser

\_\_\_\_\_\_\_\_\_\_\_ Direct IP

\_\_\_\_\_\_\_\_\_\_\_ Other technology solution (Please describe below)

**Please provide the following information:**

1. What is your annual 911 call volume? If possible please distinguish between Wireline, Wireless, and VOIP.
2. How many trunks currently serve your PSAP?
3. How many incoming lines currently serve your PSAP? Please distinguish between Wireline, Wireless, and VOIP.
4. Do excess calls spillover (if all 911 lines are busy) onto Administrative lines?

|  |  |  |
| --- | --- | --- |
| **Costs of Text to 911 Solution** |  |  |
| **Vendor/Provider**  **Name** | **Non-Recurring Costs** | **Monthly**  **Costs** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
| **Total** |  |  |

Please include costs for hardware or software necessary to implement and provide Text to 911 service in your PSAP.

Attach to Application:

\_\_\_\_\_ Copy of each letter sent to a wireless carrier requesting Text to 911 service.

\_\_\_\_\_ Copy of all supporting documentation regarding costs of Text to 911 including contract with Vendor.

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Signature Date

Submit Applications and Direct Questions to Joan Raffety, Public Service Commission E911 Coordinator, (402)471-0208 or joan.raffety@nebraska.gov