

CQI Training Academy: Advancing Continuous Quality Improvement in Child Welfare

Child welfare agencies around the country have been diligently collecting, improving, and monitoring data on key measures of success. Are kids safe? Are they going home? And in general, are our services improving the lives of children and families?

Data can help identify areas of promise and concern. Our challenge is to better

understand why problems exist and what we need to change to solve them. Because resources are limited and the stakes are high, we can't afford to invest in the wrong solutions.

The CQI Training Academy (Academy) uses state-of-the-art training techniques delivered by national CQI (continuous quality improvement) experts.

Participants will gain new knowledge and skills that will translate into more effective CQI processes and higher quality child welfare services.

The Academy is made available by the Children's Bureau and delivered by JBS International, an established child welfare training provider, in partnership with the Center for the Support of Families.

What to Expect

Format

- Seven distance learning units comprising Web-based modules, group learning, application opportunities, and group-based and individual coaching sessions.
- Self-directed lessons and assignments to move through at your own pace and group learning that happens at scheduled times.
- Academy Learning Lab—a comprehensive Web-based resource center providing articles, tools, and other materials to enhance and augment the training.

Start/End Date

- The 8-month Academy begins on January 6, 2014, and runs through August 29, 2014.

Workload

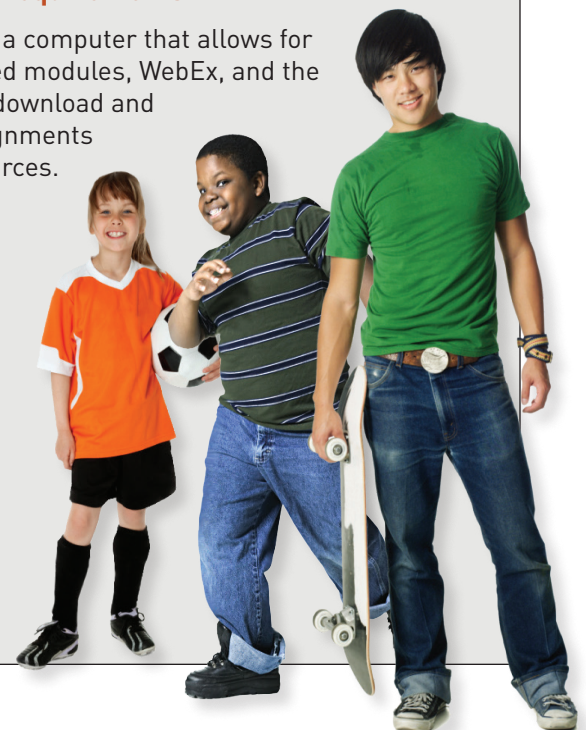
- Participants will spend no more than 5-10 hours per month completing each of the seven units.

Group Size

- Four cohorts of roughly 35 participants will be assigned a CQI associate, who will serve as a group facilitator and coach. For group discussions, the group size will be between 8 and 10.

Technical Requirements

- Access to a computer that allows for Web-based modules, WebEx, and the ability to download and view assignments and resources.



Course Outline

Unit 1: CQI in Public Child Welfare: Using Data to Solve Problems

Unit 2: The Foundation for a Systematic CQI Process

Unit 3: Identifying and Understanding Issues

Unit 4: Choosing and Developing Solutions

Unit 5: Implementing Solutions

Unit 6: Monitoring and Assessment of Solutions

Unit 7: Taking Action to Drive Improvement



Continuing Education Credits

- The Academy will apply for National Association of Social Workers Continuing Education Credits for participants who successfully complete the full course.

Enrollment Information

To participate in the Academy, you must be:

- A child welfare manager with partial or full responsibility for a CQI function (such as managing data collection, facilitating CFSR planning, convening and facilitating improvement teams)
- Selected by your State child welfare agency director

Each State will be offered a limited number of training spots, based on the size of the State's child welfare population and system. Once enrollment is complete, we may be able to offer additional spots to States that are interested.

Enrollment Deadline:

December 10, 2013

We must receive each State's enrollment request by December 10 for participants to be eligible for the course.

Please contact Kate Welty, Project Director, at cqi@jbsinternational.com for more information.

