

# **CUSTOMERSUPPORTTEAM 7** 877-228-7278 Agservice@altorfer.com

#### **TECHNICAL SUPPORT**



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### **FIELD SERVICE DISPATCH**

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#### PLEASE BE PREPARED WITH THE FOLLOWING INFORMATION WHEN YOU CALL:

- ⇒ Machine model/year, bed model/year, serial #'s
- ⇒ What happened? Did you work on it? Please don't leave information you know out.
- $\Rightarrow$  Codes do you know where to find them?
- $\Rightarrow$  Visual inspection, while/if on hold walk around machine, make notes, keep a pad of paper available.
- $\Rightarrow$  Where are the main components? Fuse panel, nodes, engine, transmission, etc.
- = $\nabla$  Help us help you! The more information the better we can serve you.