

Free LTC Provider Training – Tentatively Scheduled for August!!



“Making It Stick: Involving Everyone for Continuous Improvement”

Presenters: Cathie Brady & Barbara Frank, B & F Consulting

Learn how to make Quality Assurance & Performance Improvement (QAPI) work for you. Make it a tool to drive and accelerate improvement by integrating it into daily practice. This session will share practical strategies to engage CNAs and nurses - staff closest to the resident - in thinking critically to prevent resident declines and promote residents' well-being. Free yourself up from meetings that drag you down by moving the discussion of the 24 hour report, wounds, weights, and other quality measures from the conference room to the staff closest to the resident so that in one short meeting you can address the issues, change the care plan, and initiate the intervention. Learn how to maximize Performance Improvement Project teams by linking them to daily communication and problem solving among CNAs and nurses. Learn how to build the skills and systems to support critical thinking and good communication among your nurses and CNAs as part of their daily practice. When systems foster critical thinking and root cause analysis in everyday work, staff are able to use these skills more naturally to support QAPI initiatives. The session applies these QAPI practices to eliminating off-label use of antipsychotic medications, avoidable hospitalizations, and to promoting mobility and reducing falls by individualizing care instead of using alarms. The session also offers strategies for nursing homes caught in a vicious cycle of instability and stress to turn the corner into a positive cycle of continuous improvement.

The Office of Inspector General, Division of Health Care, Training Branch will offer a free educational opportunity for Long Term Care Providers to attend the " **Making It Stick: Involving Everyone for Continuous Improvement** " one-day training tentatively scheduled for **August 27, 2014**. This program will take place at the Ramada Plaza Hotel & Conference Center at 9700 Bluegrass Parkway, Louisville, Kentucky 40299. Reservations for overnight accommodations can be made by calling 502-491-4830. You can receive a discounted room rate of \$77 plus applicable taxes and fees when you indicate that you are with the Office of Inspector General's QAPI training. More details to follow in upcoming Newsletters.