



Rockford Roadside Assistance Announcement for Rockford Mutual Personal Auto Customers

Effective July 1st, 2014, you can add Rockford Roadside Assistance to any personal auto you have insured with Rockford Mutual as long as the car is 15 years or newer. This includes liability only autos as well as autos with physical damage insured through Rockford Mutual.

For \$9 an auto, you will receive these services with Rockford Roadside Assistance coverage:

- *Towing - No dollar limit. (A \$75 limit applies if you call outside the network) No out of pocket expenses. Towing coverage up to a 25 mile radius to your destination of choice, or beyond 25 miles to our nearest authorized repair facility.*
- *Flat Tire - A roadside assistance representative will remove the tire and replace it with your spare.*
- *Emergency Fluid Delivery - Gas, oil, water, etc. delivered to get your vehicle rolling.*
- *Concierge Service - A roadside assistance representative will assist in arranging alternative transportation, finding an ATM, hotel/motel reservations, and providing other services in the event of a breakdown. An exclusive benefit for you!*
- *Locked Out Service - A roadside assistance representative will help you open your vehicle door or dispatch a locksmith if needed.*
- *Minor Mechanical Assistance - Minor roadside repairs provided by a qualified roadside assistance representative.*
- *Dead Battery - A roadside assistance representative will jump-start a dead battery.*

Your 24/7 Rockford Roadside Assistance Hotline is 1-855-418-2340. You must call this number to receive your roadside assistance services. Please contact your Rockford Mutual agent to add this coverage to your vehicle.

527 Colman Center Drive
Rockford, IL 61108
815-229-1500
www.rockfordmutual.com