



UNIVERSAL  
MANAGEMENT  
COMPANY

February 10, 2012

Dear Valued Customer,

This letter is to advise you of a fire that occurred last night in the climate controlled building at Hudson Self Storage. Due to the severity of the fire, the local authorities will not allow access to the property. Power and gate functions will be intermittent for the next several days. Contracted security and/or Henry County Police will be onsite and will deny access to anyone attempting to enter the property. You will be notified by email or telephone advising you when you will be allowed onto the property to inspect your storage room. If you have not provided your email address to the office, please contact Universal Management Company's home office, 770-801-1888, and give us that information so that we may be in touch with you as things develop.

If you have a unit in the climate controlled building and purchased the "pay with rent insurance" through Minico Insurance Company, they are standing by at Minico to handle your calls and answer your questions. The number for Minico is 1-800-528-1056. If you do not have pay with rent coverage, you should contact your home owner's carrier to see if you have coverage through that policy. As stated in your lease, there is no coverage for your personal belongings through the property.

We are cooperating fully with the local authorities and will have a temporary office delivered as quickly as they will allow it to serve the needs of our customers. We thank you very much for your sense of community, your support and patience as we all work through this terrible situation.

Sincerely,

Norma Taylor

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