



Is There a Need for Canada Post to Ensure Mail is Accessible to Individuals with Disabilities?

Source: Alberta Association for Community Living

As many of you are aware Canada Post recently announced its plans to end the delivery of mail to individual homes and for this to be replaced by community mailboxes. This announcement raised concerns about how individuals with disabilities, particularly those with mobility challenges, will be able to readily receive their mail in the future.

However, in wanting to address this concern, it came to our attention that we had limited information on current accessibility issues. For example, Albertans in rural communities don't have access to home delivery. Those who live in newer communities have community boxes and don't have mail delivery.

While the world is moving away from mail in general to more electronic means of communication many individuals with disabilities still receive essential information through paper mail, for example, AISH Health Benefits Card. And not everyone has ready access to the internet.

We are interested in knowing more about your experience with mail delivery and your thoughts on Canada Post's decision to end all home delivery. We would like to know if there is support and interest in advocating for Canada Post to ensure mail is accessible to persons with disabilities through a home delivery program, just as other Federally regulated services and businesses (like airlines and railroads), are required to be accessible. We know of post office locations that either are not accessible or their accessibility features, such as ramps, are too steep or inadequate to be used by all persons with mobility challenges.

For those of you who want to express your desire to retain home delivery or not to reduce it any further with respect to individuals with disabilities you can do the following:

1) Sign one of the petitions currently circulating. In particular see [change.org](https://www.change.org). This petition is led by a mother of a son with disabilities and earlier this month had over a 130,000 'signatures'. However, online petitions cannot be presented to the Canadian Parliament so you may want to consider signing a written petitions as well. An example is attached

2) Sign and send a postcard to your Member of Parliament, which interestingly enough, does not require postage.

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[Click here for Petition](#)