



New Medicare Administrative Contractor - Are you Ready?

The transition to Novitas Solutions, Inc. (Novitas) as the new Medicare Administrative Contractor (MAC) is almost here. The MAC is responsible for handling all Part A and Part B Fee-for-Service processing. If you are currently billing Pinnacle Business Solutions, then this transition affects you and your organization. If your organization bills another contractor, this transition will have no effect on operations.

The Pinnacle Part B work will transition on August 13th and their Part A portion will follow on August 20th. This means that Novitas will be responsible for handling all administrative functions now provided by Pinnacle regardless of the date of service.

The Novitas Jurisdiction H Website contains all provider publications, notices, and important information about EDI billing and Local Coverage Determinations.

<https://www.novitas-solutions.com/transition/jh/index.html>

If you are not familiar with the information found on this website, you are urged to do so immediately. Questions about the transition may be filed with Novitas via the website. You may also sign up to receive listserv messages if you are not receiving them.

To insure the transition is seamless and there is no interruption in cash flow, there are several critical actions required:

- Submit a new Electronic Funds Transfer Agreement if you have not already done so. Novitas solicited this via a hardcopy mailing in mid-May.
- Insure those involved in managing your EDI transactions (inbound and outbound) are familiar with the required changes. This extends to any vendors or third parties that you engage. The key changes are new Payer IDs; and a new Logon ID and Password to access the Novitas telecommunications platform which is referred to as SmartXfr (Smart Transfer). In most instances the Pinnacle-assigned Submitter did not change. Your DDE connection and associated RACF ID and password did **NOT** change and are not affected by this transition. This EDI information was sent to the party that actually submits or transmits the electronic claim files to us via hardcopy on June 25, 2012. The EDI Newsletters found on the Novitas website provides details as well.
- Insure EDI connectivity testing has been completed or is done in **advance** of the cutover date.
- Develop and manage a Comprehensive Readiness Plan. While EDI is the paramount item, there are often other administrative actions needs such as staff training, revised or new internal protocols and job aids (e.g. Novitas telephone number).