



CASE STUDY:

The Crooked Contractor: Saved in the Nick of Time...

Our team was recently called out to inspect a series of **new homes**. We noticed an alarming trend of bad workmanship on each building. How strange all these new buildings would have similar issues with the building envelope (*exterior*)?

The bad workmanship included an improper rain screen assembly exterior finish, which was a Code violation and also serious defects in the roof flashings. Our report concluded it was only a matter of time before these homes would experience serious water damage. In time, these home owners would have rain seeping into their walls and pouring down onto their heads – last thing you’d expect from “brand new”, right?

Having noticed a striking similarity with all these buildings, we traced the poor work-manship to one single contractor. This contractor had been cutting corners for years and didn’t seem to be concerned at all that they were cheating home owners. The consequence of this gross negligence would be home owners being forced to pay for unnecessary and expensive future repairs, themselves.

Thank goodness at least one of the strata buildings was still within their **(2-5-10) Home Warranty** period, but that would expire in just a week or 2. We compiled a long list of repairs, very quickly, which the developer was then legally responsible to correct, for the client to submit under the applicable **Warranty coverage**. We actively followed up on the repair process, documenting each step and ensuring that the home owners got the high quality workmanship they deserved and had paid for.

At Duxbury and Associates, we know that **quality-control** is essential to ensuring high quality workmanship. We are experts in this field; we will tell you if you are receiving high-quality work you were expecting and we will even advocate for you when you don’t. Documenting deficiencies is our specialty and we really know how the **Warranty** coverage system works!

“We highly recommend a Full Home Inspection before you buy and also well before your Home Warranty Expires within just (one) year!”

Call Duxbury & Associates!

***We will provide professional advice
& ensure your safety and security.”***