



ROSALIND FRANKLIN UNIVERSITY OF MEDICINE AND SCIENCE

Staff Recognition Nominations: September 2012

Marcia Jones, Sr. Administrative Assistant, Campus Security... during New Student Orientation Marcia issued ID cards and registered vehicles for 400+ new and returning students. This process was complicated by the fact that the ID card printer had several malfunctions and yet Marcia was able to overcome the difficulties by incorporating extra steps in the process and all students received their ID cards promptly.

Teresa Anderson, Student Account and Insurance Coordinator, Student Financial Services...far exceeded the expectations of her position while assisting with a lengthy and complex issue pertaining to a recent student loan refund disbursement. Mrs. Anderson not only sought a resolution for a student's problem during in-person office visits, but continued to follow up with all parties involved over the course of many days. Her attention to detail and desire to help in a critical time of need makes Mrs. Anderson a truly commendable member of the RFUMS community.

Linda Hinthorne, Sr. Administrative Assistant, Neuroscience Department... is an outstanding asset to the Department and the University. Linda is very conscientious about all her responsibilities, from planning and managing the budget, to maintaining the website and overseeing graduate student registrations. She's also a lovely person to work with - kind and generous, with a great sense of humor.

Adriana Velazquez, Administrative Secretary, Department of Medicine...demonstrates exemplary “customer service” and a “team” approach to all that she does for the Department. She has taken ownership in the overall outcomes of the Department, volunteers to assist other members in the Department, and proactively seeks to learn more about other aspects of the Department. Her positive stance on life and work are wonderful. She is a conscientious, courteous, and supportive member of our team. She plays an important role in maintaining smooth department operations. Adriana juggles a challenging work/life balance extremely well and always has a smile on her face. We are truly fortunate to have Adriana in our Department.

Denise Hernandez, Assistant Registrar, Registrar's Office...consistently goes above and beyond to serve the students and assist the faculty and staff through her role in the Registrar's Office. She is a powerhouse of knowledge, productivity, and exhibits an incredible grace under pressure. She has proven time and again what an invaluable asset to the University she is and she should be commended for her resourcefulness, can-do attitude, and team spirit!

Victoria "Tori" Szekeres, Administrative Secretary, Physician Assistant Department...is extremely helpful to all of the new students... helping us get started at and oriented to RFUMS. She always does an outstanding job and will do anything and everything to help you out, always with a smile on her face. She is always on the ball about keeping the PA students informed on everything we need to know for both didactic and clinical year. All of this in a year the department is undergoing curricular changes, recently underwent accreditation visitation, and the imminent arrival of a new Program Director. She even knew all 66 of us students on a first-name basis before we even got to school. She is an outstanding employee and a wonderful asset to the PA program.

Myrna Gongora, Sr. Administrative Assistant, Finance Department...No matter the task Myrna is happy to help and usually comes up with the answer. She has gone out of her way several times for me and has assisted me whenever I have asked. She is dedicated and professional and a pleasure to work with.

Debora Cutrer, Administrative Assistant, Human Resources...she handles a multitude of tasks for everyone in Human Resources and is always cheerful and efficient. She really keeps things running smoothly and is always the "GO TO" person when it comes to HR.