



Employee Spotlight – Cara Kuffler, Customer Service

What does your position entail?

I work in Customer Service out of our Northwest division. I handle a wide range of customers throughout the US and Internationally. My main territory covers parts of Washington, British Columbia and Alberta. I handle all of the order processing for my customers from the time the order has been placed to the time it is invoiced. Because we see the order through from beginning to end, we have the ability to take ownership and provide the best service that we can.

How long have you worked at Olympus, where did you come from?

I have worked for Olympus for a little over 3 years. Prior to coming to Olympus, I worked in insurance for State Farm. My position was in Customer Service quoting and selling insurance policies. When I had my son in 2010 I decided to be a stay at home Mom, though I only lasted about 6 months!

Can you tell us a little about your background and how it helps you in this position?

All of my previous experience has been in Customer Service. The positions that I have had have required me to be a self-starter and multitasker. Working with Olympus Controls has taken that to a whole new level! One thing that I have always enjoyed is being able to learn new things and expand my knowledge and ability to take on new tasks. It is very rewarding to have the ability to grow with a company and learn something new every day.

What do you like best about working at Olympus?

Olympus has given me the opportunity to challenge myself. I work with very talented people who strive to be the best at what they do! We all go to work with the same goal in mind and are able to work together to get it done. Not only do we work hard, but we play hard too! My co-workers are my friends and Olympus is my second home. It's not very often that you can say you love going to work and truly enjoy what you do!

What was your first job ever?

Do I even want to share this?! My very first job in high school was at Jack in the Box! I worked the front counter and drive through. I even got to wear those very attractive uniforms and visors!

Describe some of your hobbies – what do you like to do outside of work?

Outside of work you will find me hanging out with my best bud – my 3 year old son! I enjoy camping, hiking, snowboarding, and pretty much anything that gets me out enjoying all that Oregon has to offer!

What are some key lessons you have taken from your career thus far?

One thing I have learned is that there is no greater feeling than working for a company that truly appreciates what you do! We are given the opportunity every day to learn something new and contribute more. As long as you continue to stay open to learning new things and enjoy taking on new challenges, there will always be new opportunities for you to grow.

- Thanks to Cara for sharing a little about herself and we look forward to spotlighting her co-workers in the month's to come.