



**REPUBLIC  
SERVICES**



(843) 681-6330 • (800) 278-7736 • [www.republicserviceshiltonhead.com](http://www.republicserviceshiltonhead.com)

*Republic Waste Services of Hilton Head is proud to be the new franchised residential waste and recycling hauler for the Town of Hilton Head Island starting **April 1st, 2011.***

## HOW IT WORKS

Garbage collection will continue to be picked up at your service yard. Republic can offer 1 time per week or 2 times per week garbage collection frequencies to meet your needs. Please let us know when signing up which schedule works for you. Residents can elect to use their own waste receptacle or one can be provided at an additional charge of \$3 per quarter.

Recycling collection will be 1 time per week starting April 1, 2011. Once you sign up, a 35-gallon cart will be delivered to your home prior to April 1st to be used for recycling only.

The cost for once a week garbage and once a week recycling is \$52.50 per quarter. The cost for twice a week garbage pick-up and once a week recycling is \$59.85 per quarter.

## RECYCLING

Recycling saves natural resources, landfill space and energy. By making the choice to recycle, you can have a direct impact on our Island's natural resources and help maintain our Island's sustainability for future generations.

Our recycling collection will be "single-stream," which means all acceptable recycling materials can be put into the same cart, no separation of materials is required!



*Sign Up Now...*



We invite you to start your service by contacting us at [www.republicserviceshiltonhead.com](http://www.republicserviceshiltonhead.com) or call our office at 843-681-6330.

**Please note...** You **MUST** sign up to continue your garbage collection after April 1st!!!

## FREQUENTLY ASKED QUESTIONS:

- 1. Where will the hauler pick-up my waste and recyclables?** Your current pick-up location will not change. If your waste and recycling is currently picked up from a service yard, this will continue. If you currently have to bring it to the end of your driveway, this too, will remain the same.
- 2. How will I report a missed pick-up or service issue?** Contact Republic at [www.republicserviceshiltonhead.com](http://www.republicserviceshiltonhead.com) or call them at 843-681-6330. This advanced reporting system will remedy the majority of service issues within 24 hours.
- 3. How do I know that prices are not going to go up next year?** The Town entered into a 5 year contract with Republic Services. This 5 year contract details all pricing for the entire term. The increase in costs are limited to a 2.25% fuel escalation fee/year which is standard for all services of this type. The escalation fee will only apply to the base service fee, not to the add-on services such as waste cart rental or waste container liner.
- 4. What if I only reside on Hilton Head Island seasonally?** All residents can initiate service on a quarterly basis.
- 5. If I choose not to use Republic will I still be able to use the Beaufort County Convenience Center?** Yes, this drop-off center will remain open and available to receive waste and recycling for residents and visitors who choose to self-haul.
- 6. Does Republic automatically provide residential service to residents effective April 1, 2011?** No, since residents are given the option to self-haul their waste and recyclables, Republic must be contacted to initiate service.
- 7. What if I currently have a signed contract with another waste hauler?** Residential households which have signed contracts in place for waste or recycling collection services on April 1, 2011 shall have until their existing contract expires, OR until September 30, 2012, whichever date is earlier to begin.
- 8. Are there any discounts available?** Yes, there is a 5% discount off the base service price for annual pre-payment and there is a 3% discount off the base price if you use paperless billing and payment using the collection services of Republic.