



THE INSTITUTE FOR
HUMAN SERVICES, INC.

Extending Your Reach:

Working with Different Populations of Volunteers



Volunteer Manager Conference

Corning Country Club

November 5, 2014

Join the Institute for Human Services and 2-1-1 HELPLINE Give Help (a United Way of the Southern Tier Community Partner) for our third Annual Volunteer Conference. The Conference is an opportunity for organizations to share their experiences working with volunteers, build skills to better manage them, and learn about new trends and issues. Volunteer leaders of all different experience levels are invited to attend. Our event revolves around working with different types of volunteers; from youth, to diverse populations, to baby boomers.

Conference Schedule

9:00 - 9:30 am	Breakfast and Registration
9:30 - 9:45 am	Introductions
9:45 - 11:15 am	Session I
11:15 - 11:45 pm	Networking Activity
11:45 - 12:30 pm	Lunch
12:30 - 2:00 pm	Session 2
2:00 - 2:15 pm	Break
2:15 - 3:45 pm	Session 3
3:45 - 3:50 pm	Conference Closing

Session I - 9:45 am - 11:15 am

“Talkin’ Bout My Generation” - Calling the Baby Boomer Generation to Action

Presented by Heide Cornell, Director of Volunteer Services at the Sisters of Charity Hospital

Have you heard that 80 million Americans are currently near or just past retirement? Are you wondering why these hardworking, dedicated, civil warriors are not giving back to your worthy cause? During this session we will look at the general make-up of this very large generation and what motivates them to action. Participants will receive information and ideas on how you can improve your approach to recruitment and retention of Baby Boomers, and make them more involved with your organization.

Session II - 12:30 pm - 2:00 pm

Recruiting and Retaining Diverse Volunteers

Presented by Kimberly Fleming, Cornell Cooperative Extension Statewide Professional Development and Volunteer Involvement Specialist

Looking to increase your success in attracting and retaining diverse volunteers? From creating an inclusive environment to understanding volunteer motivations and barriers, we'll explore special considerations for diverse volunteers. Get prepared to welcome diverse volunteers into your program and to keep them. Think more about the “new” volunteer and what that means for volunteer assignments and long-term commitment. Together we'll consider some new approaches to recruiting all volunteers from the latest resources and from what you've learned recruiting “outside the box” for your organization. Get ready for lively interaction, sharing, and learning!

Session II - 2:15 pm - 3:45 pm

Youth Volunteer Managers Panel

By popular demand, this panel has been assembled to help volunteer managers learn the best ways to recruit, manage and retain youth volunteers and their families. Professionals who send youth volunteers into the community to serve, and those who accept youth volunteers will be on this panel. Attendees are encouraged to send in a question during registration for the panelists to answer.

Conference Registration

Registration and payment must be postmarked by October 31, 2014. Bring several people from your organization and save! *Breakfast and lunch are included in your registration fee. Dietary restrictions cannot be accommodated. A menu will be provided before the event so attendees can plan for any dietary limitations.*

	First Registrant	Additional Registrants*
Early Bird Registration Rate <i>(until September 30)</i>	\$30	\$25
Regular Registration Rate <i>(October 1 to October 31)</i>	\$40	\$35
Door Registration Rate <i>(November 1 to November 5)</i>	\$50	\$45

* This discount must be taken off at the time of the registration, so be sure to register together.*

To register, please send the completed form and payment to the Institute for Human Services. You can register by mail, email, or online.

Prepayment is required at the time of registration. Send checks payable to the Institute for Human Services, Inc. to 6666 CR 11, Bath, NY 14810-7722.

- **Confirmations:** We'll send an email confirmation if you register by October 31, 2014.
- **Cancellation Policy: Registration is transferable but not refundable.**
- **Photography:** By registering, you are agreeing to be photographed or videotaped on-site for possible use in publications, website, or publicity.

Registrant Information:

Name:		
Organization:		Title:
Address:		
City:	State:	Zip:
Phone:	Fax:	
Email:		

Additional Registrants:

Name:	Title:	Email:

Payment Information:

Total Due:	\$
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