Nonprofits are Now Too Critical to Fail

By Fred P. Leeb



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In 2010, 46.2 million people were in poverty according to the U.S. Census Bureau. Of those, 15.7 million or 22% of the children under 18 were in poverty. The total number of people in poverty had worsened significantly in 2010 to 15.1%, up by 2.6 percentage points from 2007. [Poverty thresholds for 2010 were \$11,344 for one person under 65, \$14,602 for a two-person household, \$17,552 for a three-person household with one child under 18, and \$22,113 for a four-person household with two children under 18.]

According to Scott Allard of the School of Social Service Administration, University of Chicago, assistance from nonprofits is even more critical in today's down economy because the needs are greater but,

"economic hard times also cut into tax revenues and cause governments, especially at the state and local level, to reduce funding. Because poor people lack political clout, social service programs are among the first places governments look to cut spending." "Services are mainly funded by government grants and contracts, but typically delivered to millions of people through local community-based nonprofit organizations. Programs for low-income Americans currently spend somewhere between \$150 and \$200 billion annually from both public and private sources. For every dollar spent on cash assistance, the United States spends about \$15 to \$20 on social service programs. Americans prefer to help the poor this way – through community-based nonprofit organizations that stress personal contact."

One Million Nonprofits Control Large Financial Resources

Nonprofits have become an essential part of the fabric of our communities. The number of registered tax-exempt public charity nonprofits has grown to over 1 million, increasing by 59% from 1999 to 2009. A little over one-third of those (approximately 368,000 with more than \$25,000 in gross receipts) filed a tax form 990 with the IRS. These public charities reported over \$1.4 trillion in total revenues and \$2.5 trillion in total assets in 2009, according to the National Center for Charitable Statistics (NCCS).

The great majority of these organizations are very small--83% or 304,000 of these registered public charities had revenue of less than \$1 million in 2009. Therefore, they accounted for total revenue of only \$60 billion or 4% of the total (an average of \$197,000 per organization). Only approximately 13% (about 49,000) of the public charities had revenue of between \$1 and \$10 million and 4% (about 14,000) had revenue over \$10 million. These latter two categories (approximately 63,000 public charities) accounted for 96% of the total revenue in 2009.

Revenue of Registered Public Charity	Number of Organizations	Average Revenue Per Organization	Total Revenue	Revenue Percentage of Total	Total Assets
Less than					
\$950,000	304,000	\$197,000	\$60 billion	4%	\$197 billion
\$1-9.9 million	49,000	\$3,135,000	\$155 billion	11%	\$338 billion
\$10 Million or					
More	14,000	\$83,207,000	\$1.186 trillion	85%	\$2.0 trillion
Total	367,000	\$3.8 million	\$1.4 trillion	100%	\$2.5 trillion

According to the <u>IRS Business Master File for March 2012</u>, there were about 18,000 public charities in Michigan alone that filed a tax form 990 (those with revenue greater than \$50,000). These charities had revenue of approximately \$43 billion and assets of \$67 billion.

Precarious Nonprofit Financials

Though nonprofits as a whole control large financial resources, many are operating on razor-thin margins. According to the Nonprofit Finance Fund's 2012 State of the Sector Survey, 56% of the 4,607 nonprofit respondents surveyed in 2011 were operating at deficit or breakeven levels. In addition, 9%

had no cash on hand, 16% had only one month of cash and 32% had 2-3 months. The conclusion of the Survey was that the,

"Nonprofit Finance Fund's fourth annual survey of nonprofits nationwide reveals that rising service demand is overwhelming a sector still coping with a brittle economy and a barrage of funding cuts. While there are hints that some organizations may have navigated through the worst of the recession, the ever-increasing need for services suggests that our communities have not. The 4,607 respondents tell a story of a sector still stretched thin, with organizations feeling distant from their funders and boards, and staff facing more work with less money and fewer benefits to take home. This is a wake-up call to funders, government, board members, advocates and all of us who care about the critical work nonprofits do to build a just and vibrant society. The recession may be over, but the nonprofit financial crisis is not."

Merger as One Tool to Increase Operating Efficiency

Many people have recommended for many years that nonprofits consider merging as one method to improve their organizational effectiveness. Some of the more common reasons for merger strategies are as follows:

- 1) Increasing the quality of programming and producing better outcomes
- 2) Gaining vertical or horizontal integration--providing a better continuum of service to clients; being able to address more complex issues; gaining efficiencies and economies of scale
- 3) Expanding the geographic or demographic reach of the organization; responding to the increased demand for services
- 4) Growing more quickly via merger instead of building internally
- 5) Reaching critical mass and being more visible in the community
- 6) Selecting the best board members from both organizations to strengthen the organization, improve fundraising capability and leadership, access key relationships, and gain more expertise
- 7) Competing more effectively for grant funding and major donors (with a larger organization)
- 8) Reducing the cost of duplicative administrative operations (e.g., finance, human resources, accreditation, fundraising, IT, etc.)
- 9) Reducing facilities costs
- 10) Obtaining and affording high-quality talented staff and training programs
- 11) Building on the best attributes of both organizations while pruning the weakest attributes
- 12) Diversifying and expanding the sources of revenue to reduce the risk of being dependent on only one or two major sources of funding, some of which fluctuate widely and regularly pay late

If there are many good reasons for nonprofit mergers and acquisitions, why does it seem as though there is a lot of discussion in the nonprofit world only about the softer approaches to these issues: collaborations, alliances, joint ventures, partnerships, resource sharing and joint programming? Many obvious questions come up, such as:

- Are these discussions often really just a veil to cover up the lack of desire to push for the more fundamental changes that are needed?
- Why aren't nonprofits using the terminology of the business world—takeover, merger, outsourcing, acquisition—to achieve their goals of improving services and operating for the benefit of their clients (particularly now when competition for dollars is fierce and resources must be used most efficiently)?
- Why does there appear to be no sense of urgency?
- Aren't there stakeholders in the nonprofit world who have a vested interest in pushing for fundamental change?

These questions will be answered in our next article in this series entitled "Who Cares About Nonprofit Finances?"