

**Join the Visalia Chamber of Commerce
as Collette Vacations**

presents...

Netherlands, Belgium & Paris

featuring historic Bruges & Floriade 2012

11 Days • 13 Meals: 9 Breakfasts, 4 Dinners

September 10 – 20, 2012



Join us for a
slide show
on February 1, 2012
12 Noon at
Chamber Board Room!



COLLETTE
VACATIONS



**BOOK NOW
& SAVE
\$ 100
Per Person**

Netherlands, Belgium & Paris featuring historic Bruges & Floriade 2012

Highlights... Amsterdam • Candlelight Cruise • Floriade • Hortus Botanicus • Brussels
Bruges • Paris • Giverny • Eiffel Tower Dinner • Seine River Cruise

BOOK NOW: Double \$4,099; Single \$5,099; Triple \$4,069

Regular rates: Double \$4,199 ; Single \$5,199; Triple \$4,169

*Rates are Per Person **

Included in Price:

Round Trip Air from Fresno Air Terminal, Air Taxes and Fees/Surcharges of \$150 (subject to increase until paid in full), Hotel Transfers

Not included in price:

Cancellation Waiver and Insurance of \$220 per person

Day 1: Monday, September 10, 2012 Overnight Flight

On this special tour you will enjoy immersion in the culture of the Benelux region. Cruise the canals of Amsterdam by candlelight, stroll through the colorful displays of the Floriade, explore historic Bruges and stroll the boulevards of Paris, France. Your journey begins with an overnight flight to Amsterdam, "Venice of the North."

Day 2: Tuesday, September 11, 2012 Amsterdam, Netherlands - Tour Begins

Your tour begins today in Amsterdam, the 800-year-old thriving capital of Holland. **Tonight, join your fellow travelers for a delicious welcome dinner in a local restaurant, followed by a candlelight canal cruise.** *Today dinner will be included.*

Day 3: Wednesday, September 12, 2012 Amsterdam

A comprehensive sightseeing tour highlights Amsterdam's historic city center, the Royal Palace, and a visit to one of Amsterdam's famous diamond-cutting artisan workshops. Afterwards, visit the Hortus Botanicus Amsterdam, one of the oldest botanical gardens in the world. Originally founded in 1638 as a medicinal herb garden, today it boasts more than 4,000 plant species in gardens and greenhouses protected from the bustle of the city behind the 300-year-old gates. The remainder of your day is at leisure. *Today breakfast will be included.*

Day 4: Thursday, September 13, 2012 Amsterdam - Floriade - Amsterdam

Spend the day captivated by the beauty of nature and awed by scientists' efforts to understand it at the world-famous Floriade horticultural exhibition. Held just once every 10 years, Floriade is the ultimate global cultural event, featuring flora from around the world, as well as more than 300 cultural and green-tech presentations across a 165-acre park in Venlo, Netherlands. Also on display are living cultural exhibitions representing more than 30 countries from around the world. *Today breakfast and dinner will be included.*

Day 5: Friday, September 14, 2012 Amsterdam - Brussels, Belgium

After breakfast, travel to Brussels, the capital of Belgium and home of the EU Parliament. Upon arrival in Brussels, enjoy a panoramic tour of the city including the Royal Gardens and castle, Atomium, Arch of Triumph, the Art Nouveau houses, and of course, the world-famous Grand Palace. The balance of your day in Brussels is free. *Today breakfast will be included.*

Day 6: Saturday, September 15, 2012 Brussels - Bruges - Brussels

Travel to the imperial city of Bruges. Lined with typical patrician houses, Bruges, a World Heritage site, conveys the splendor of by-gone days. **Allow yourself to journey back into medieval times with a leisurely-paced walking tour, guided by a local resident, of one of Europe's most perfectly preserved medieval cities.** Then, spend time at leisure

independently exploring Bruges. *Today breakfast and dinner will be included.*

Day 7: Sunday, September 16, 2012 Brussels

Today is yours to explore Brussels on your own, or you may choose to join an optional excursion to the Belgian and French countryside for an artisanal afternoon visiting various local farms and food producers. *Today breakfast will be included.*

Day 8: Monday, September 17, 2012 Brussels - Paris, France

Today you travel through the Ardennes forest and French countryside to the "City of Lights." Upon arrival in Paris, you will have free time to relax or explore the city independently. You may also join your fellow travelers for an optional dinner and cabaret show in the city. *Today breakfast will be included.*

Day 9: Tuesday, September 18, 2012 Paris - Giverny - Paris

Your day begins with a panoramic tour of Paris. See the breathtaking architecture of the Arc de Triomphe, the Gothic cathedral of Notre Dame with its lovely rose windows dating to the 13th century, the historic Place de la Concorde and its commanding obelisk from the tomb of Ramses II in Egypt, Place Vendome, and the Champs-Élysées, the famed promenade that is known around the world for its people-watching. **Next, Claude Monet's famous painting "Water Lilies" comes to life with a visit to the artist's lovely home and palatial gardens in Giverny.** *Today breakfast will be included.*



**Day 10: Wednesday, September 19, 2012
Paris**

Today is free for you to explore Paris on your own and perhaps take an optional excursion to the world-famous Louvre Museum or Louis XIV's magnificent Palace of Versailles, or sit in a café on the Champs-Elysees and watch the

world go by Parisian-style – it's Paris your way! **Cap off an incredible trip with a fabulous dinner in the world-famous Eiffel Tower. Savor delicious cuisine and sip wine while enjoying the majestic Parisian skyline.** Afterwards, relax and soak up the atmosphere of the city while on a romantic Seine River

cruise. *Today breakfast and dinner will be included.*

**Day 11: Thursday, September 20, 2012
Paris - Tour Ends**

Your tour ends today in Paris. *Today breakfast will be included.*

YOUR ITINERARY AT A GLANCE

Day	1	Overnight Flight
Day	2 – 4	Convent Hotel, Amsterdam
Day	5 – 7	Crowne Plaza, Brussels
Day	8 – 10	Les Jardins du Marais, Paris

On some dates alternate hotels may be used.

"Leisure Stays" are tours in which the itineraries are designed to allow for multiple-night stays in two or more cities. This allows you a more leisurely pace and more time to explore the destinations on your own.

Please Note:

Book Now rates valid until Mar 10, 2012, valid on air inclusive packages only.

Air rate and schedule are applicable for groups of 10 or more traveling on the same flights and dates.

To complete your vacation, we include roundtrip airport-to-hotel transfers when purchasing Collette airfare with your tour. If you have arranged for your own air, we

are pleased to provide you the option of *purchasing* these transfers. Please note that all transfers will leave at pre-scheduled times.

Please note that single accommodations are limited and are available on a first come, first served basis.

This tour requires average physical activity. You should be in good health, able to climb stairs and walk reasonable distances, possibly over uneven grounds and cobblestone streets.

Experience It!

FLORIADE!

Floriade is the World Horticultural Expo held only once every ten years in the Netherlands. "Floriade 2012" presents visitors with the opportunity to enjoy the world's most exquisite and exceptional flowers, plants, trees, fruits and vegetables in a 165-acre country setting along the German border. The daily cultural program includes musical shows, dances representing countries around the world, theatre and sustainable architectural designs that have never been seen before. Floriade is truly a pioneering event in the areas of horticulture, sustainability and cultural exchange that offer countless opportunities for visitors to learn about the world. There are various restaurants serving regional cuisines and welcoming European cafes offer visitors the chance to savor delicious local and international cuisine, naturally prepared with organic and locally grown ingredients. Afterwards, you can lounge in the green parks surrounded by flowers and trees on the banks of the water and watch the cultural parades go by. Floriade 2012 is about people from all over the world coming together and experiencing nature, and about humankind's relationship with its environment. Using the senses of sight, hearing, taste, touch and smell, you can experience first-hand the influence horticulture has on the quality of our daily lives.

**For more information contact
Visalia Chamber of Commerce
Lisa Salazar • (559) 734-5876**

IMPORTANT RESERVATION INFORMATION

IDENTIFICATION

Passports are required for this tour at your expense. Certain countries require a minimum of 6 months passport validity. You are strongly urged to contact the appropriate consulate for details. Visit www.travel.state.gov for the U.S. State Department for the latest details about passports and visa requirements.

IMPORTANT: We recommend that our clients traveling abroad take a photocopy of their passport and applicable visas. It should be packed separately from your actual passport and visa. We also recommend leaving a copy at home with your emergency contact.

***Airline Charges: Airline Fuel Surcharges:** Our air inclusive vacations are priced including airline fuel surcharges valid at time of print. These fuel surcharges are assessed by the airlines and are subject to increase without notice. Government taxes and fees are additional.

Taxes and Fees: Government and Other Authority Taxes and Fees are not included in base fare but are included in the tax amount listed: September 11th Security Fee up to \$10.00, Passenger Facility Charge (PFCs) of up to \$18 per passenger, Federal Domestic Flight Segment Fee of up to \$3.50 USD applies per passenger, per segment, US or International Departure and Arrival Fees up to \$350 which vary by itinerary. In order to better serve you, once you complete the booking process your invoice will display your vacation land package, base airfare, fuel surcharge and all taxes and fees as separate line items. Airfares are subject to change. Seats are limited and may not be available on every flight or departure date.

Checked Baggage Charges: Some airlines may impose additional charges if you choose to check any baggage. Please contact your airline or refer to its website for detailed information regarding your airline's checked baggage policies, as fees vary by airline and destination.

Cancellation Charges for this tour: After your seat reduction date has passed, a non-refundable deposit will be retained. For Cancellation between 60-16 days prior to departure: cancellation fee of 30% of total price. For cancellation between 15-1 days prior to departure: cancellation fee of 50% of total price. For cancellation on the day of departure and after: 100% of total price. For Ocean Cruises: For cancellation between 90-61 days prior to departure: cancellation fee of 35% of total price. For cancellation between 60-31 days prior to departure: 60% of total price. 30 or fewer days prior to departure: 100% of total price. For River Cruises: including Europe, Russia, Egypt and China, 90-61 days prior to departure: cancellation fee of 50% of total price. For cancellation between 60-31 days prior to departure: cancellation fee of 85% of total price. For cancellation 30 or fewer days prior to departure: cancellation fee of 100% of total price. For Galapagos and Antarctica: A cancellation fee of 60% will apply for cancellation between 120-90 days prior to departure; A cancellation charge of 100% will apply for cancellation less than 90 days prior to departure. Cancellation protection is highly recommended and must be purchased at time of deposit. Air rates are subject to change until tour is paid in full. If waivers have not been purchased and a reservation is cancelled for any reason prior to departure - Air is 100% non-refundable once paid in full. Cancellation charges also apply to reservations made for "pre" and "post" night accommodations. Purchase of Waiver and Insurance guarantees a full refund of all payments (including deposit), except the Waiver and insurance fee itself, made to Collette Vacations for travel arrangements in case of cancellation of your travel plans for any reason prior to the day of departure. The Waiver and Insurance does not cover any single supplement charges which arise from an individual's Traveling companion electing to cancel for any reason prior to departure. Upon cancellation of transportation or travel services where you, the customer, are not at fault and have not canceled in violation of the terms and conditions above, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Consumer Protection Plans: Collette Travel Service holds membership in the following highly reputable industry organizations: the United States Tour Operators Association and the American Society of Travel Agents. Each association operates a consumer protection plan to cover deposits made by travelers. Full details are available from the organizations or Collette Travel Service. Collette is pleased to give this additional protection to our clients. **Our California Sellers of Travel registration number is 2006766-20. Our State of Washington Unified Business Number is 601220855. Our Nevada Sellers of Travel registration number is 2003-0279.**

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because Collette does not maintain control or operate the personnel, equipment, or operations of the suppliers it uses and as such Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents; (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers; or (3) any wrongful, willful or negligent act of or omission on the part of any other party not under the supervision and control of Collette. Additionally, Collette waives any and all liability for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, acts of God, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if Collette deems it necessary for the comfort, convenience, or the safety of the tour. Collette reserves the right to withdraw any tour at any time. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Collette does not accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the passenger at all times. Passengers may be photographed for the promotional purposes of Collette. Payment of the deposit to Collette constitutes acceptance of these terms and conditions. Passenger agrees that any dispute concerning, relating, or referring to the contract, the brochure or any literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Explorations and Smithsonian Journeys Travel Adventures are brands of Collette Travel Services Inc., a Rhode Island based corporation.



Photos shown are reflective of the area(s) visited, but may not be included in the actual tour itinerary.

NETHERLANDS, BELGIUM & PARIS FEATURING HISTORIC BRUGES & FLORIADE 2012

476809 9/10/2012 WC 9/8/2011

For Reservations Contact:

Collette Vacations
180 Middle Street
Pawtucket, RI 02860

(877) 872-4331



COLLETTE
VACATIONS

IMPORTANT: Please Print Your Name **EXACTLY** As It Appears On Your Government Issued Travel Documentation (Passport)

YOUR INFORMATION:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

Address: _____ City: _____ State: _____ Zip Code: _____

Phone: () _____ Mobile: () _____ Email Address: _____

Date of Birth: ____/____/____ City, State, Country of Birth: _____

Gender: () Male () Female

Passport Number: _____ Expiration Date: _____ Date of Issuance: _____

City, State, Country of Issuance: _____ Citizenship: _____

Emergency Contact: _____ Phone: () _____ Relationship: _____

ROOMING WITH:

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print EXACTLY as it appears on Passport) (Jr., Sr.)

INFO

ENHANCE

AIR UPGRADE: I am interested in purchasing an air upgrade to business or first class () Yes () No
Are you willing to separate from the group air schedule to accommodate your upgrade request? () Yes () No

PAYMENT

PLEASE MAKE CHECKS PAYABLE TO: Collette Vacations

WAIVER: I wish to purchase cancellation waiver and insurance at \$220 per person. Payment is due with first deposit () Yes () No
PLEASE NOTE: If you choose not to purchase Collette's Waiver Insurance Plan, you will incur penalties for changes and cancellations (see brochure for details)

Waiver/Insurance Amount: \$ _____ Deposit Amount: \$ _____ Total amount enclosed: \$ _____

Collette Vacations accepts American Express, Discover, MasterCard or Visa as payment toward your group reservation. If paying by credit card, please complete the attached authorization form.

First deposit of \$250 per person due upon reservation. Reservations are made on a first come, first serve basis. Reservations made after the seat reduction date of 3/12/2012 are based upon availability. Final payment due by 7/12/2012.

MISC.

Please advise your departure airport for this tour: _____ Air Seat Request () Aisle () Window
Collette Vacations cannot guarantee your preference. If you have not purchased air through Collette Vacations and wish to purchase transfers, you must transfer at our pre-scheduled times.

FREE GIFT: Please select one of the following FREE gifts per person:
() Go-Green Bag () Plant a Tree () Toiletry Bag () Travel Bag

Personalize Your Tour, See Reverse Side ➤
Please Cut and Keep Bottom Portion for Your Records

TERMS AND CONDITIONS: Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable** up to 3/12/2012. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of first deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Vacations itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide travelers' assistance. See your booking agent for details.



COLLETTE
VACATIONS

180 Middle Street
Pawtucket RI 02860
Phone: 1-800-770-6740, Fax: 1-401-727-9014

TOUR: Netherlands, Belgium & Paris **featuring historic Bruges & Floriade 2012**
GROUP NAME: Visalia Chamber of Commerce

DEPARTURE DATE: Sep 10, 2012

BOOKING NUMBER: 476809

AVAILABLE PREPAID OPTIONS

Personalize your tour by adding an optional activity below. Our recommended options have been carefully chosen to help enhance your individual experience. Complete the provided Prepaid Options Form to reserve your options. Availability is limited and reservations are on a first come, first serve basis. Payment must be received no later than 15 days prior to departure. Prices are subject to change. Children under the age of 18 **MUST** be accompanied by an adult.

PASSENGERS NAME: (Please submit a separate form for each passenger)

Salutation: _____ First: _____ Middle: _____ Last: _____ Suffix: _____ Nickname: _____
(Mr., Mrs., Rev.) (Please print **EXACTLY** as it appears on Passport) (Jr., Sr.)

✓	Option	Price Per Person (\$, USD)
	Versailles Palace	90.00
	The Louvre Museum	80.00
	Cabaret at the Paradis Latin!	130.00
	A Taste of Belgium and Walk in Wallonia	85.00

Please make checks payable to Collette Vacations and send to:

Collette Vacations
Attn: Accounts Receivable
180 Middle Street
Pawtucket, RI 02860
Fax: 1-401-727-9014



**COLLETTE
VACATIONS**

**180 Middle Street
Pawtucket, RI 02860
Phone: 1-800-770-6740 Fax: 1-401-727-9014**

If paying by credit card, please complete this form and return to Visalia Chamber of Commerce. We can only charge your credit card for the amount noted if the signature, address and phone number are listed below. Thank you!

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: 476809

TOUR: Netherlands, Belgium & Paris **featuring
historic Bruges & Floriade 2012**

DEPARTURE DATE: September 10, 2012

GROUP NAME: Visalia Chamber of Commerce

Name of Passenger:

Salutation: _____ First Name: _____ Middle Initial: _____ Last Name: _____ Suffix: _____
(Mr., Mrs., Rev.) (Please print as it appears on Passport) (Jr., Sr.)

Cardholder Name: _____

Cardholder Address: _____
(as it appears on your credit card statement)

Cardholder Phone: _____

Credit Card Type: American Express Discover MasterCard Visa

Credit Card Number: _____

Expiration Date: _____ Amount to be charged: \$ _____

Cardholder's Signature: _____ Date: _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information **MUST** be provided. Thank you for your cooperation!

If using your credit card for payment, please return this Authorization Form by mail to:

Collette Vacations
180 Middle Street
Pawtucket, RI 02860

Or by Fax: 1-401-727-9014



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Available Options

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Children under the age of 18 **MUST** be accompanied by an adult.

Paris

Versailles Palace

\$90 USD

During your free afternoon, enjoy an interesting visit to the incomparable Palace of Versailles. The palace and gardens of Versailles reflect the extravagant tastes of King Louis XIV, the "Sun King." On this excursion travel by coach to Versailles, where your local guide will recount the history of the palace and lead you through the various rooms of the State Apartments. Of particular interest are the Queen's bedchamber and the famous Hall of Mirrors. You then have leisure time to explore the incredible gardens, some of the most famous in the world, which took over 40 years to complete. Please note that the motorcoach is not permitted to drop off at the entrance to Versailles and the grounds of Versailles are quite large. Walking will be required to fully enjoy this excursion. This option must be purchased and reserved no later than 21 days prior to tour departure date. It may not be available for purchase while on tour. *Duration: Approximately 4 hours.* Please note a minimum of 20 passengers is required. Transportation is included.

The Louvre Museum

\$80 USD

Join us for a guided tour of the world renowned Louvre Museum. Begin your exploration of the museum by entering through I. M. Pei's famous Louvre Pyramid, a magnificent glass pyramid rising out of the courtyard of the Louvre. A local expert will provide commentary as you venture through the countless masterpieces that line the halls of the museum, including the Venus de Milo and the Mona Lisa. The Louvre Museum option is not available on the first Sunday of each month. *Duration: Approximately 3 hours.* Please note a minimum of 20 passengers is required. Transportation is included.

Cabaret at the Paradis Latin!

\$130 USD



Life is a cabaret, old chum - come to the Cabaret! Join us for a spectacular evening in one of Paris' most beloved institutions, the famous Paradis Latin. Situated in a building associated with Napoleon and rebuilt by Gustav Eiffel himself, the Paradis has been running here since 1889. Enjoy a sumptuous dinner with wine, then bring on the champagne and let the show commence! Note that as a typical Parisian cabaret, the show does contain some tasteful nudity. *Duration: Approximately 5 hours.* Please note a minimum of 15 passengers is required. Transportation is included.

Brussels

A Taste of Belgium and Walk in Wallonia

\$85 USD

Journey into the heart of the Belgian countryside where a fascinating day awaits you filled with local sights, smells and tastes. Start with a visit to the Farm of the Valley, home to the "Petits gris and Gros Gris" Escargot (snail) breeding activities. The snails have been issued with the Walloon Region's quality label for farmed snails. 60,000 gastropoda are reared in this establishment, according to strict standards that serve to guarantee consumers unimpaired quality. Next, stop at the Abbey of Maredsous. This is one of the most beautiful abbeys in Belgium. Founded in 1872 by the Benedictine order in a Neo-Gothic style, the abbey is architecturally unique. You will have a guided tour followed by a luncheon snack including homemade bread, cheese, ham and beer made from a secret Benedictine recipe. Afterwards, visit a working dairy and poultry farm where the fowl are raised in the open air. Eggs, chickens, fattened pullets, guinea fowl, and cockerels are raised and sold directly to the public. Later, you will have free time to visit the French-speaking village of Namur; straddling the rivers Sambre and Meuse, it is the ancient gateway to the Ardennes. *Duration: Approximately 6 hours.* Please note a minimum of 15 passengers is required. Transportation is included.